



MARKETING RESEARCH
FOUNDATION

MAPS DATA OVERVIEW: **CYCLE 1**

PLUS 94
RESEARCH



Important Definitions



Wave

There are two waves in a year, Wave 1 and Wave 2. Each wave is made up of a period of 6 successive calendar months. The first wave of 2020 will run from July to December. Two waves will yield an annual sample of 20 004.



Cycle

A cycle is a continuous period of 3 months. The first cycle ran from July to September.



Dip

A dip is a monthly survey of 1667 by 12 equals 20004 interviews. 3 dips make a cycle of 5001 interviews, and 2 cycles make a Wave of 10002 interviews.

Data Disclaimer

This was the first cycle conducted of MAPS fieldwork and a sample of 5 016 face-to-face interviews was achieved. However, it needs to be cautioned that this sample is relatively small, and a greater statistical significance will be achieved after the conclusion of wave one. Consequently, in-depth analyses, including segmentation, will only be conducted at the end of wave 1.

The implementation of a national lockdown in response to COVID-19 affected the first cycle of the MAPS project. Under level 5, face-to-face interviews had to be halted and could only continue once the hard lockdown was lifted. As a result, the data collected during cycle 1 need to be prefaced with the fact that it was gathered under the environment of COVID-19.



Data Disclaimer

This could have impacted the insights in the following sections:

Media Consumption



- Newspapers
- Magazines
- Television
- Radio

Activities Outside the Home



- Transport
- Mall and Cinema visits

Household and Personal Income



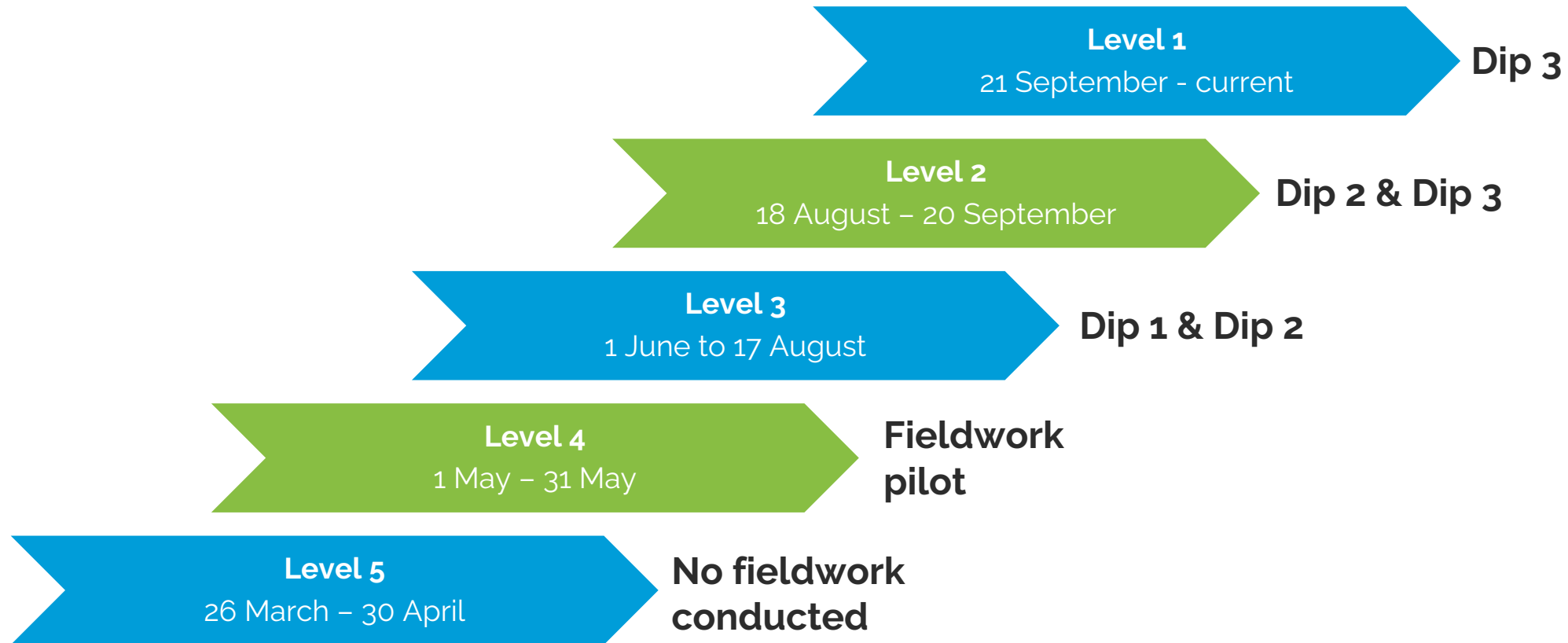
Retail Purchases



- Groceries
- Toiletries
- Liquor
- Cosmetics



COVID-19 Timeline



Sampling Design

In each dip, 209 Enumeration Areas (EAs) that were scientifically chosen to represent the population were visited. In each EA, 8 interviews were conducted at preidentified points. This resulted in a total of 1672 interviews being conducted in each dip, totalling 5016 interviews in cycle 1.

According to sampling theory, the weights must be calculated in order to

- (i) compensate for when the design which deviates from a simple random sample through replacement of initially sampled EAs and households and
- (ii) (ii) represent the population (aged 15+ years according to the StatsSA 2018 mid-year estimates).

The calculation of the design weight therefore takes all three sampling stages into account. The weight of an EA is given by the inverse of the selection probability of an EA to be selected. The household weight per EA is given by probability (change) that a household will be selected, given the EA is selected. The respondent weight is linked to the average number of persons aged 15 years and older in the selected households.

A product of the above three weights becomes the weight that is assigned per each respondent.

Research Universe & Methodology

Universe:

Age:
Gender:
Race:
Area:

15 years and older
Males and females
All racial groups
National, all 9 provinces

Target:
Achieved sample:

5001
5016

Two research instruments were used for the MAPS study and these were the face-to-face questionnaire and the leave behind questionnaire. On average, the face-to-face interview took between 45 and 60 minutes to complete.

Type of research:

Quantitative

Interviewing method:

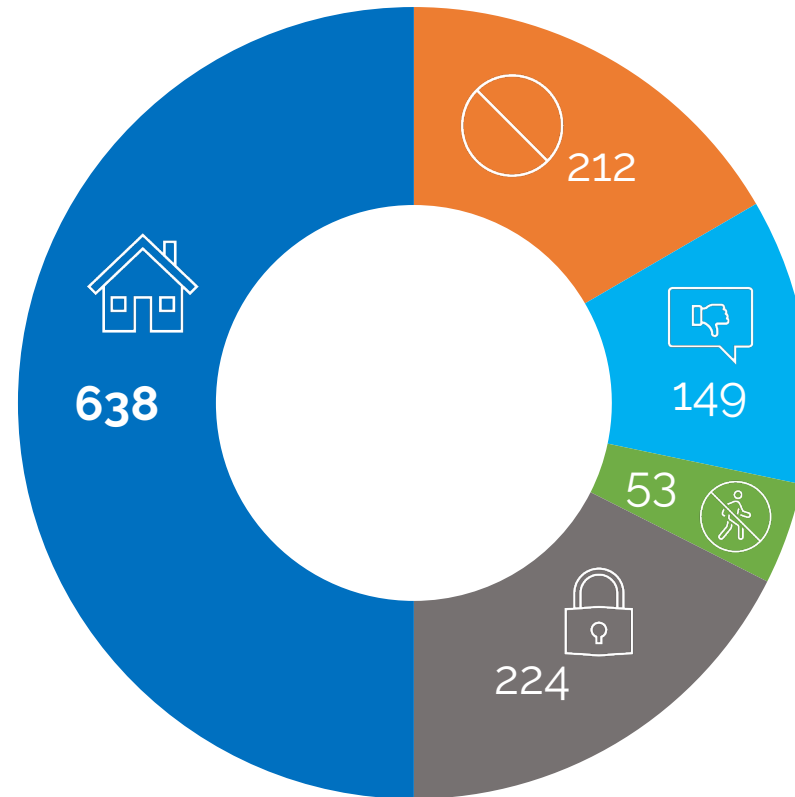
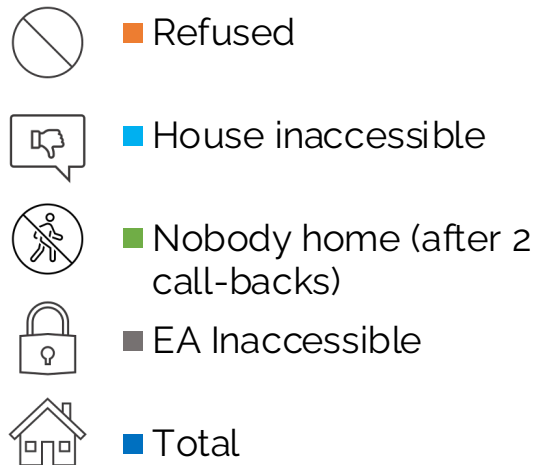
Tablet-Assisted Personal Interviewing (TAPI)



SUBSTITUTIONS & BACKCHECKS

Substitutions & Backchecks

Substitution Rate



The overall household substitution rate for cycle 1 was **13%**

Backchecks

Throughout the course of cycle 1 fieldwork, 17% of each interviewer's work was backchecked in order to verify the quality and legitimacy of key data collected for the MAPS study. A total of 891 respondents confirmed that the interviews had taken place and the information provided was correct.



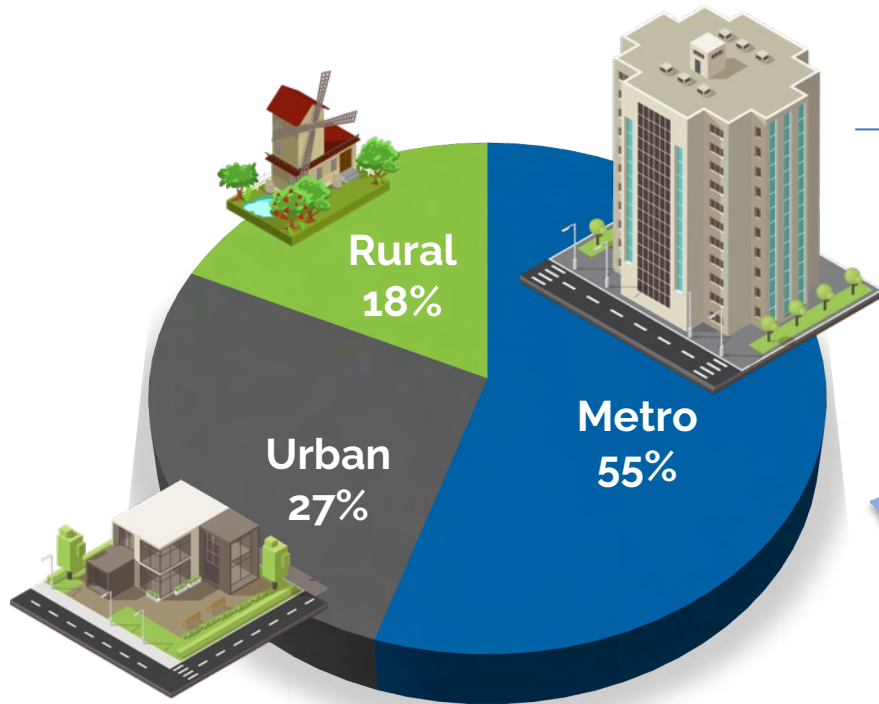


DEMOGRAPHICS

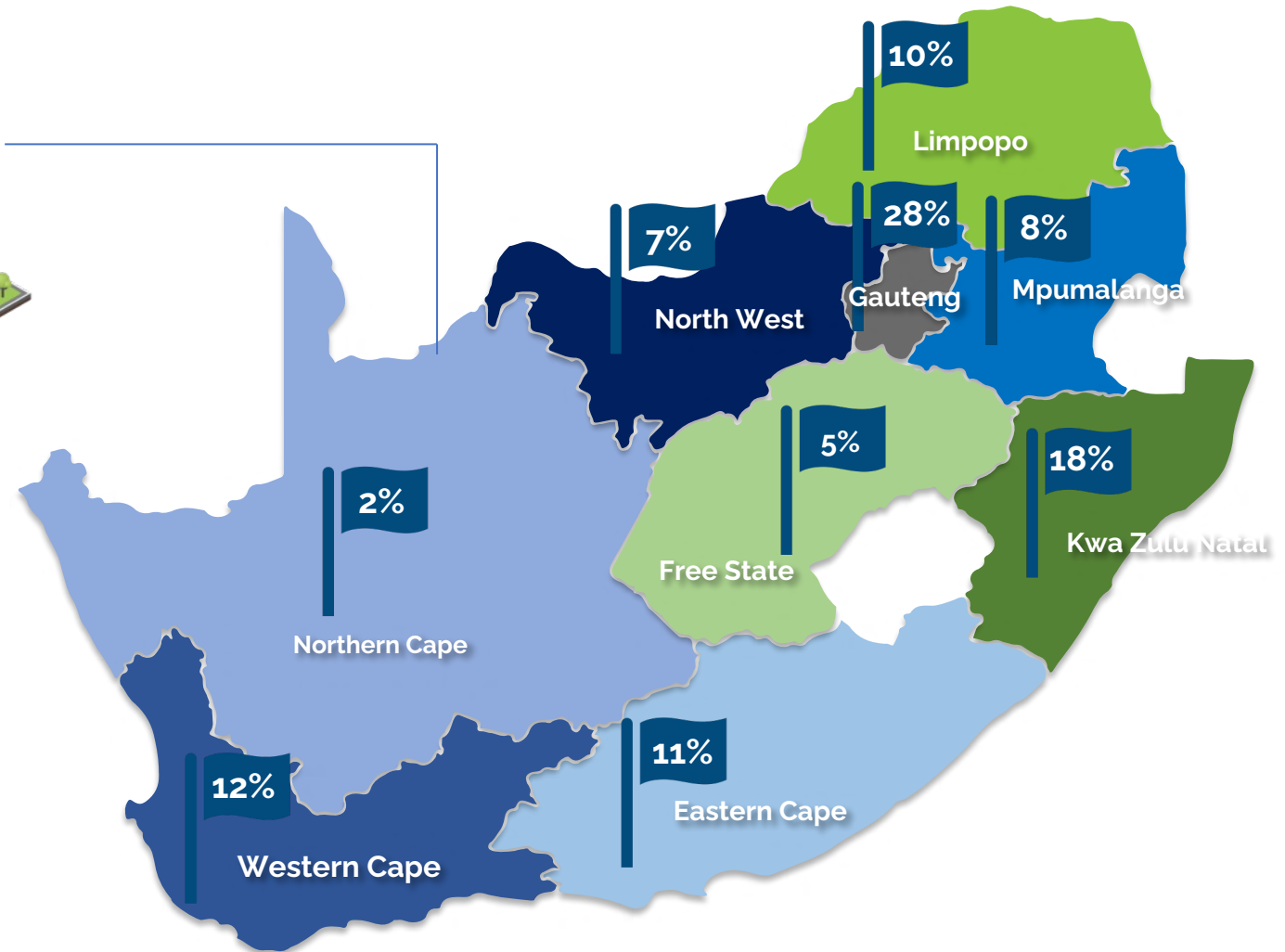
Demographic Profile (1/7)

n = 42 573 115

Area Distribution



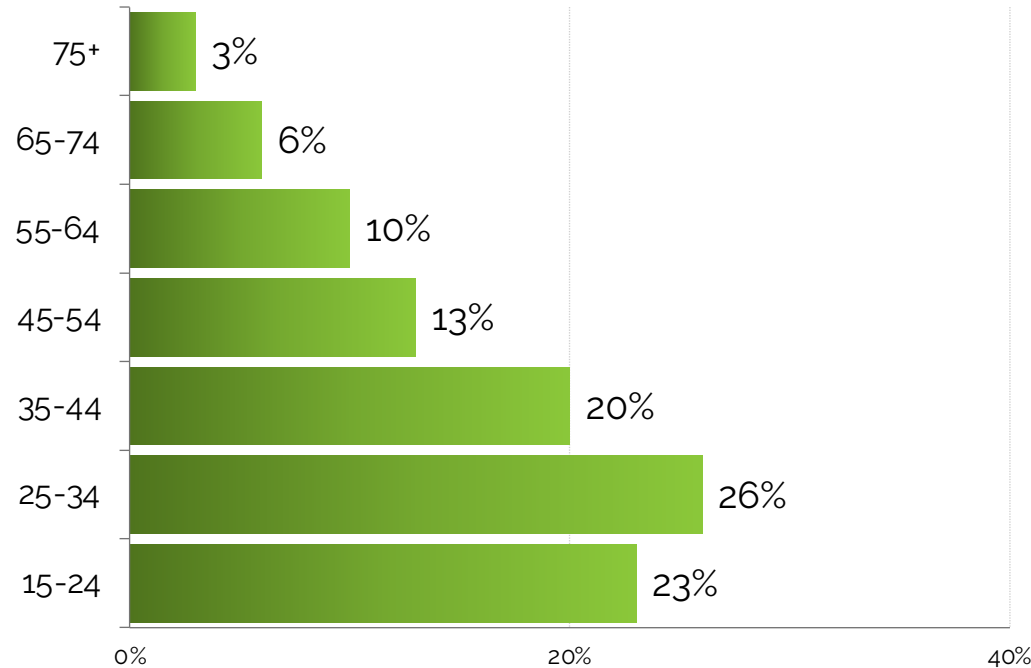
Provincial Distribution



Demographic Profile (2/7)

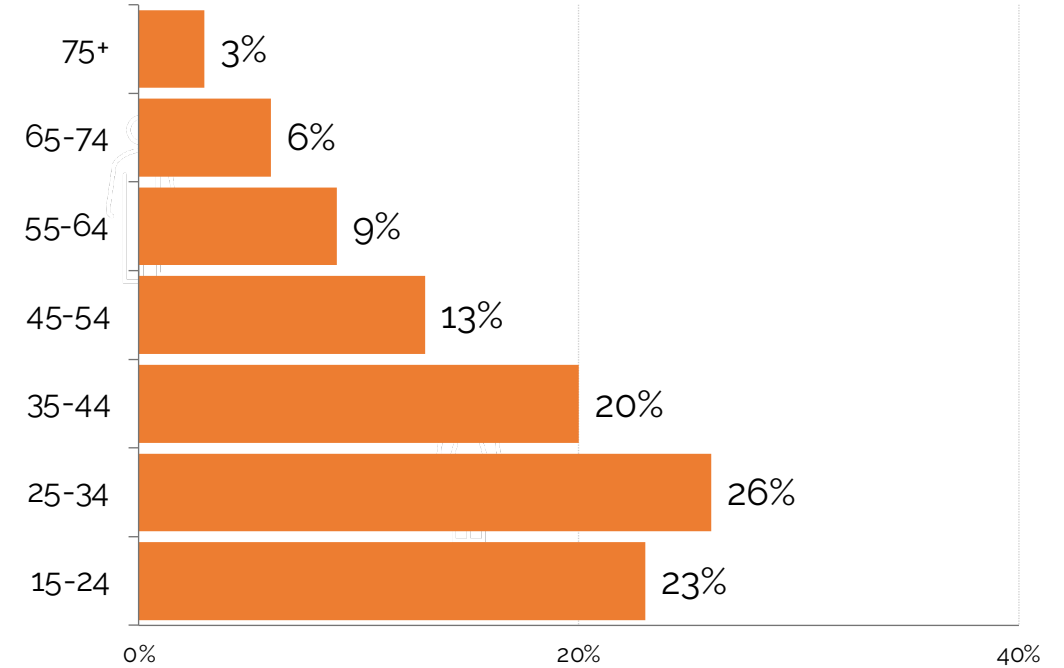
n = 42 573 115

Age



Average age of respondents is **35 years**

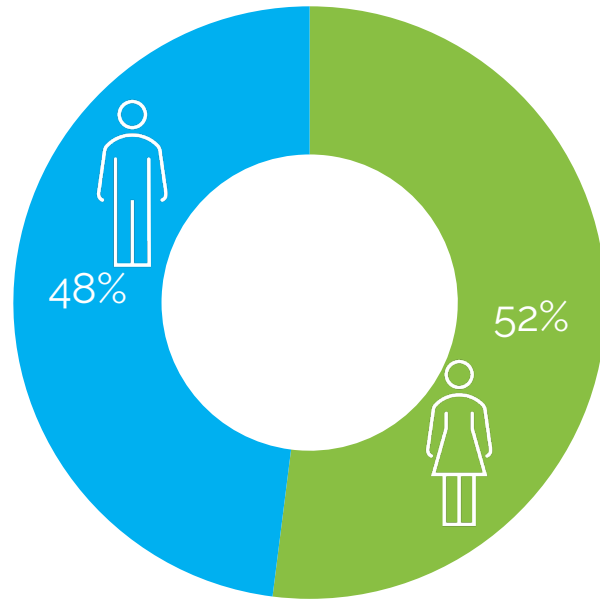
StatsSA Age Distribution



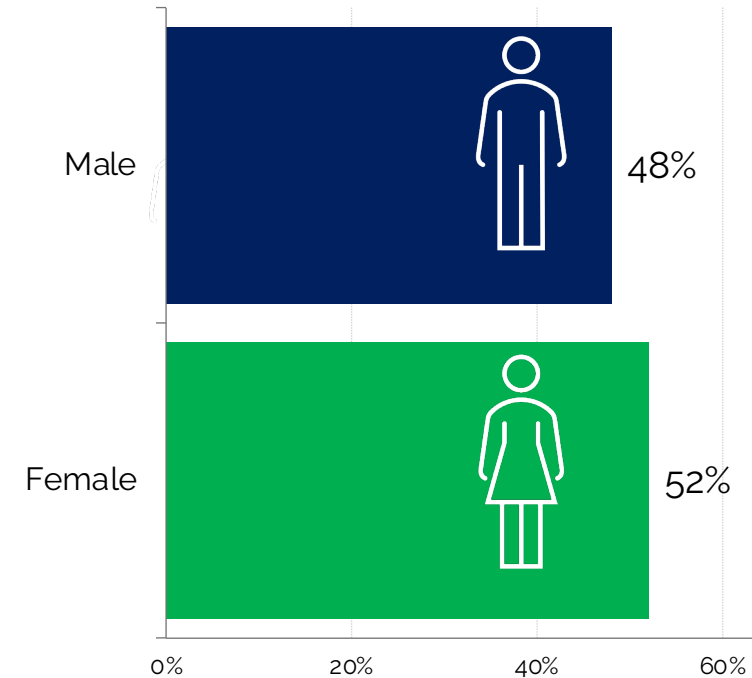
Demographic Profile (3/7)

n = 42 573 115

Gender



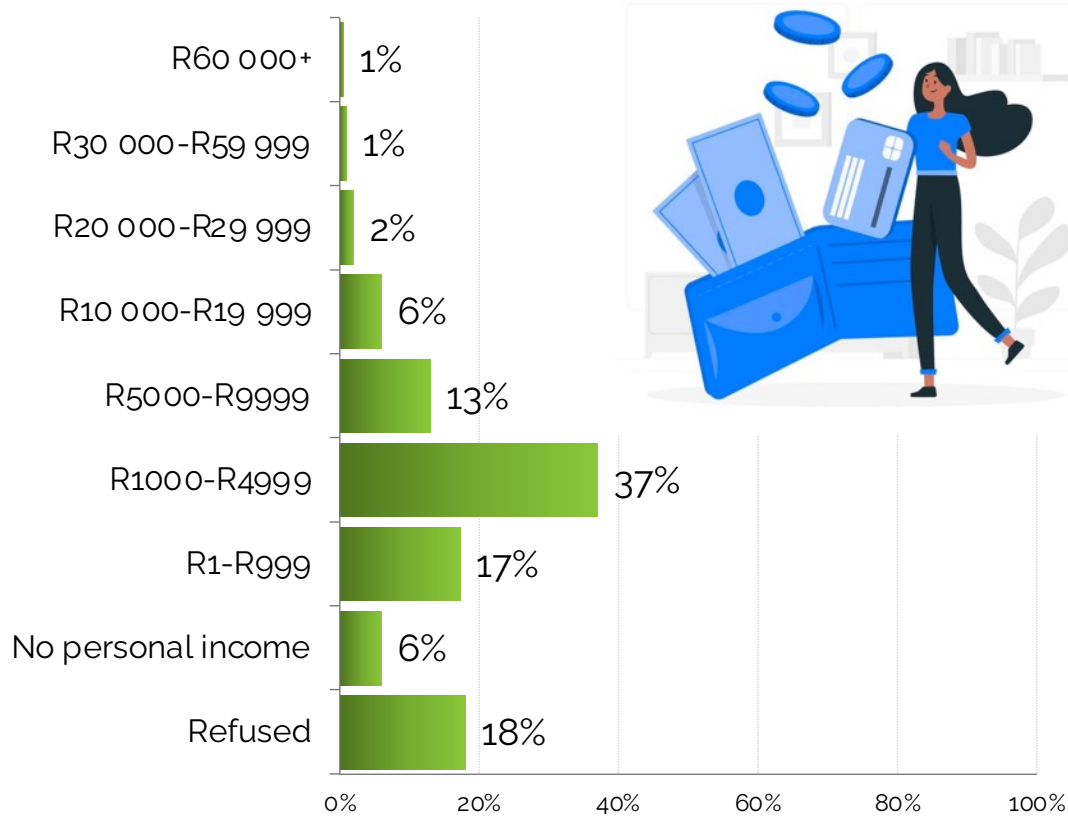
StatsSA Gender Distribution



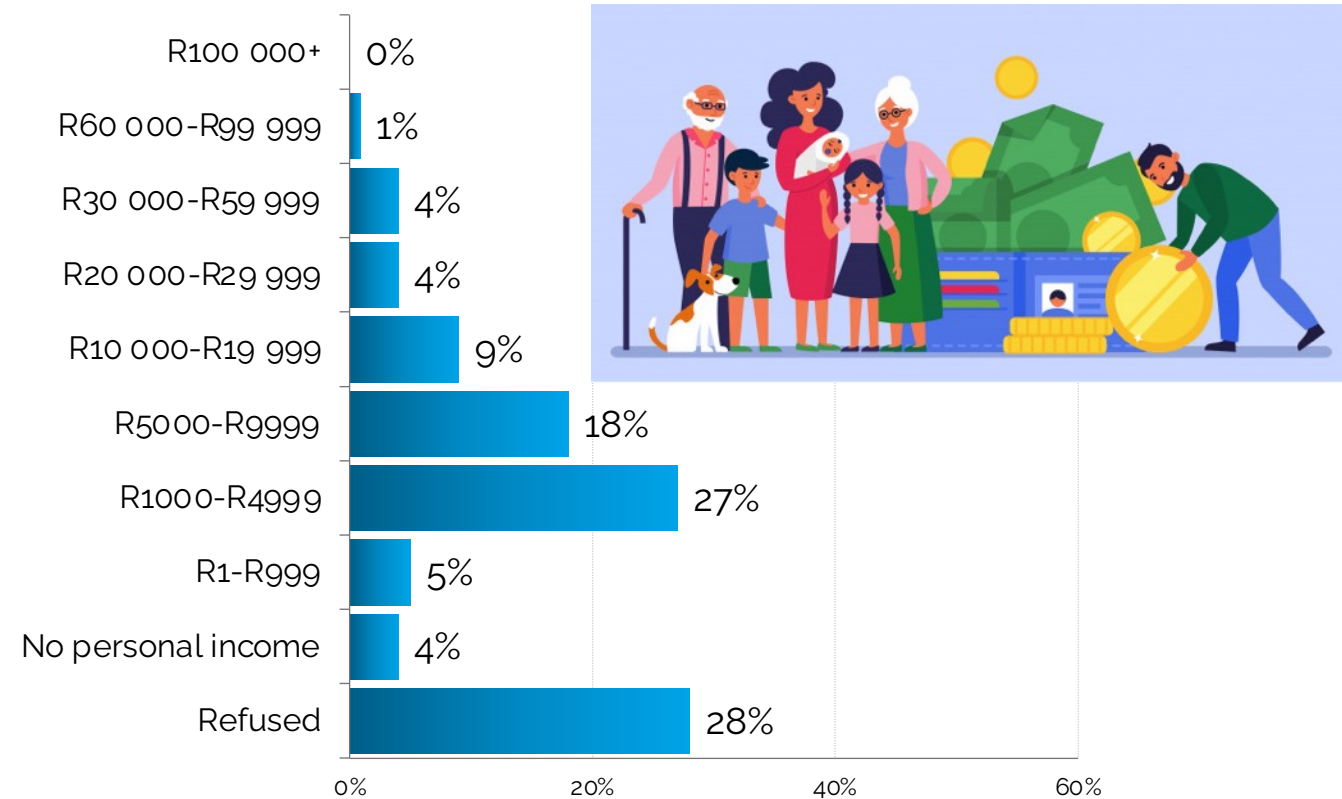
Demographic Profile (4/7)

n = 42 573 115

Personal Income



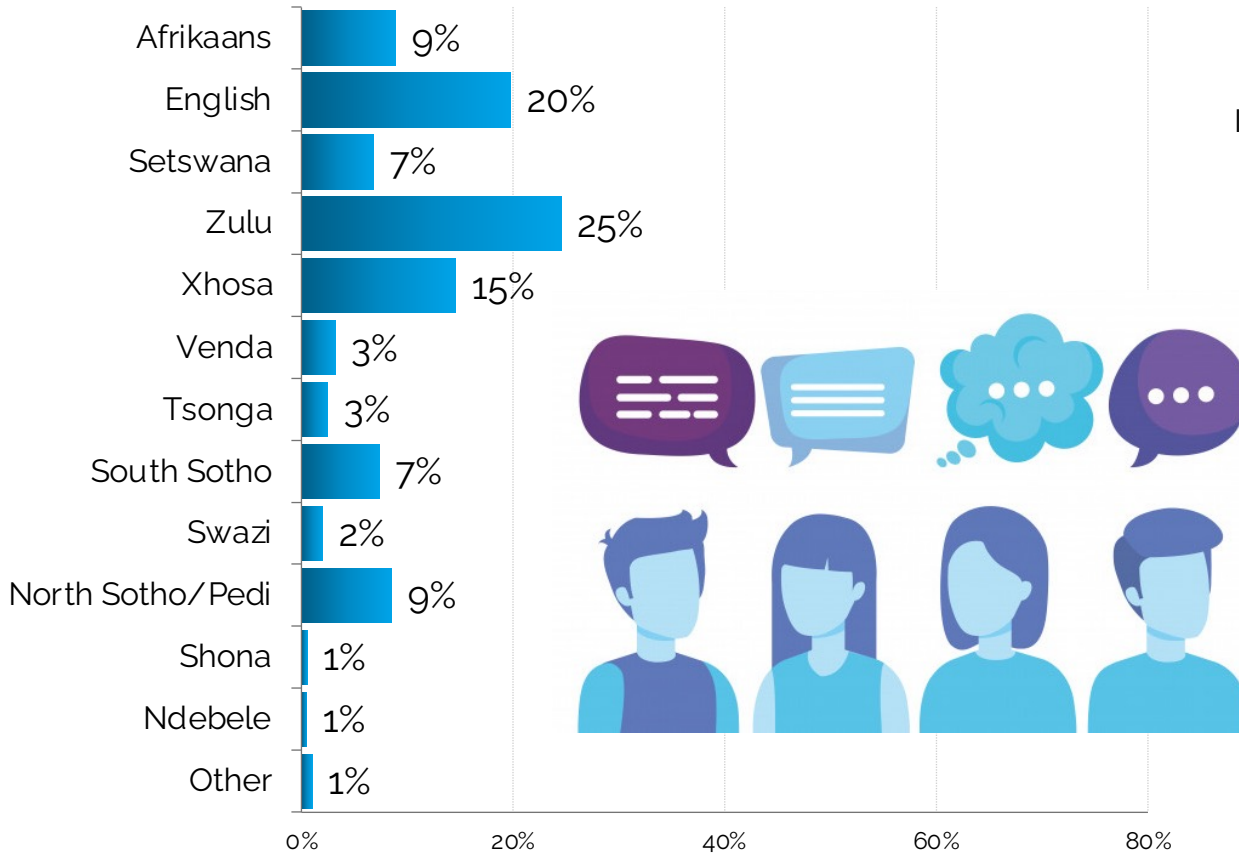
Household Income



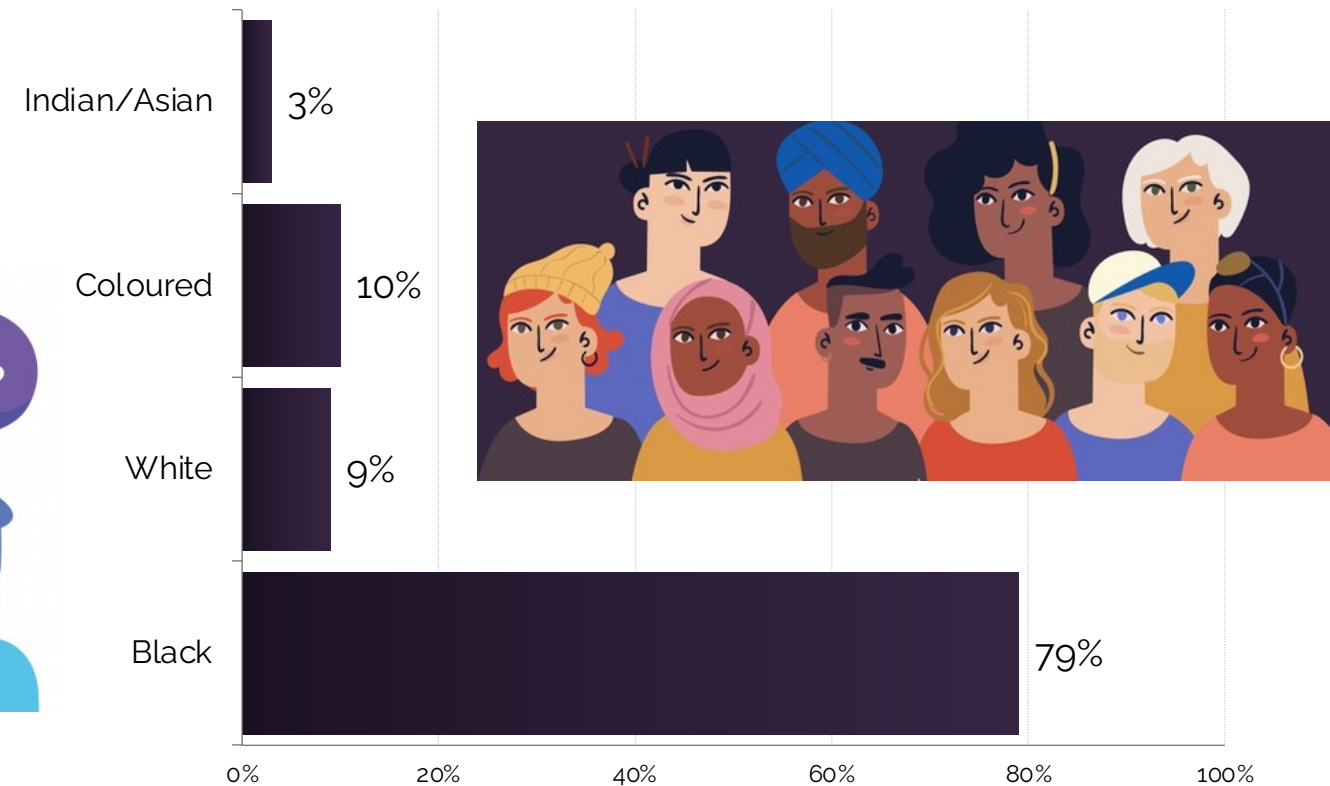
Demographic Profile (5/7)

n = 42 573 115

Language

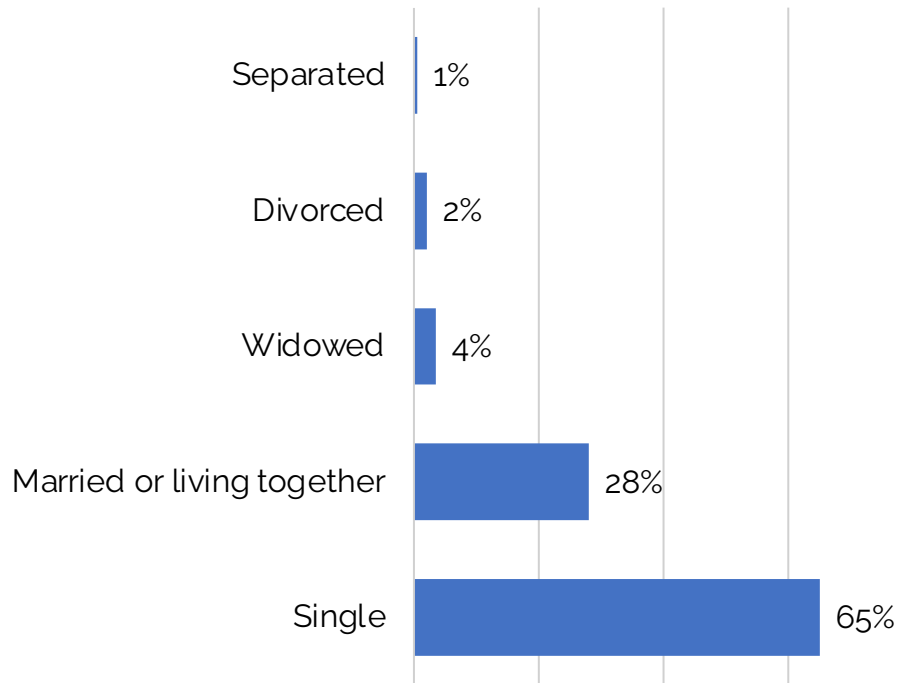


Race



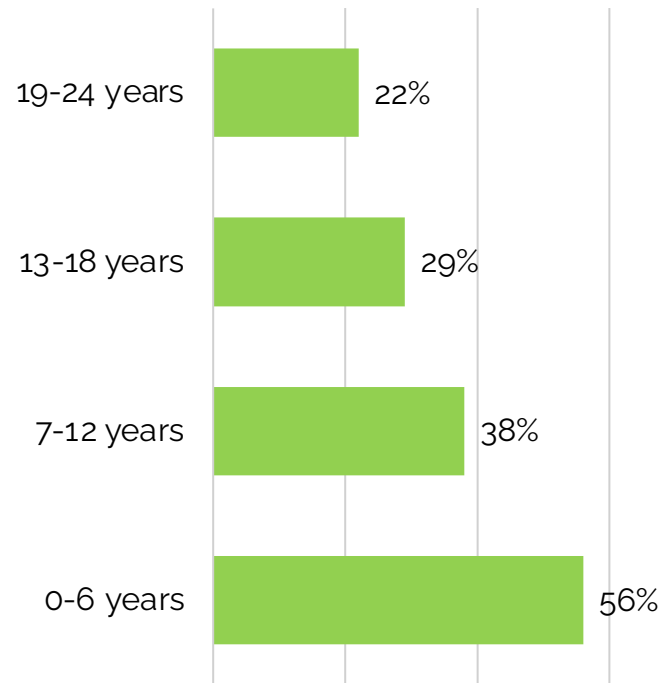
Demographic Profile (6/7)

Marital Status



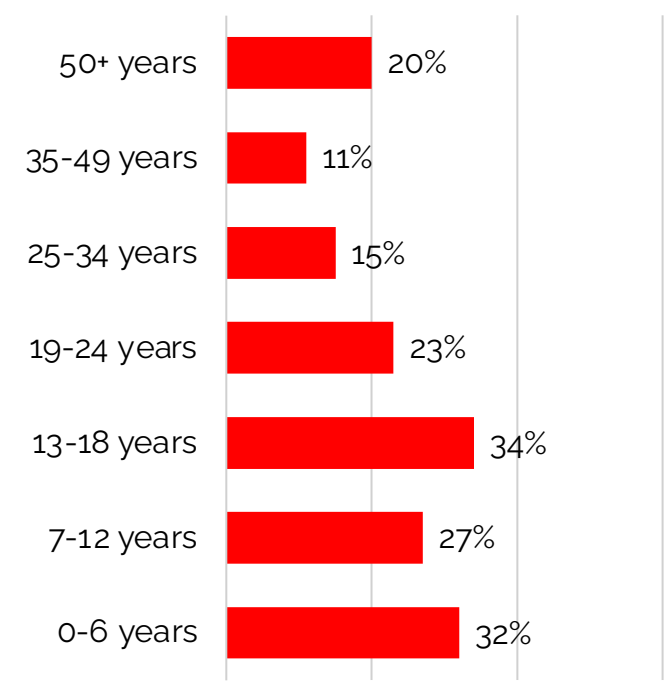
n = 42 573 115

Dependents (own children)



n = 24 474 055

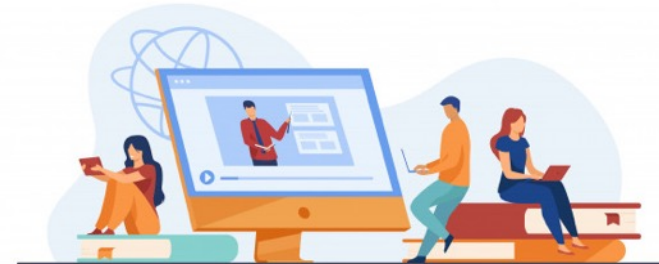
Other dependents (not own children)



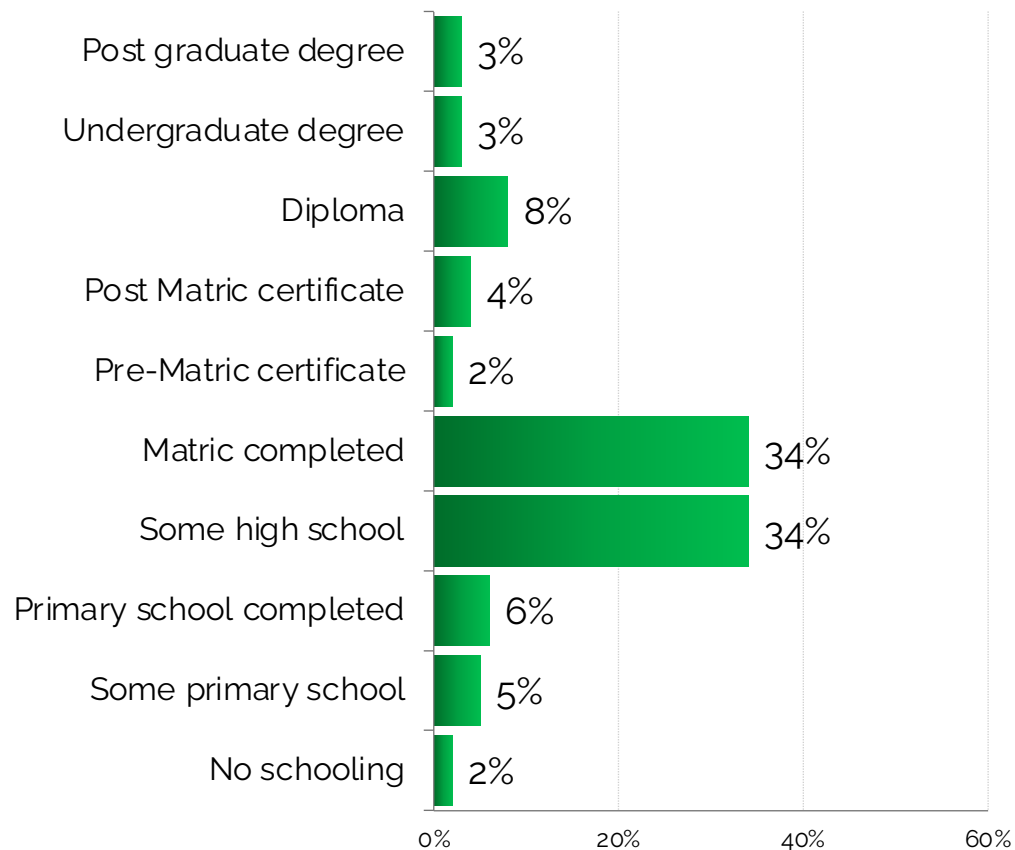
n = 10 152 467

Demographic Profile (7/7)

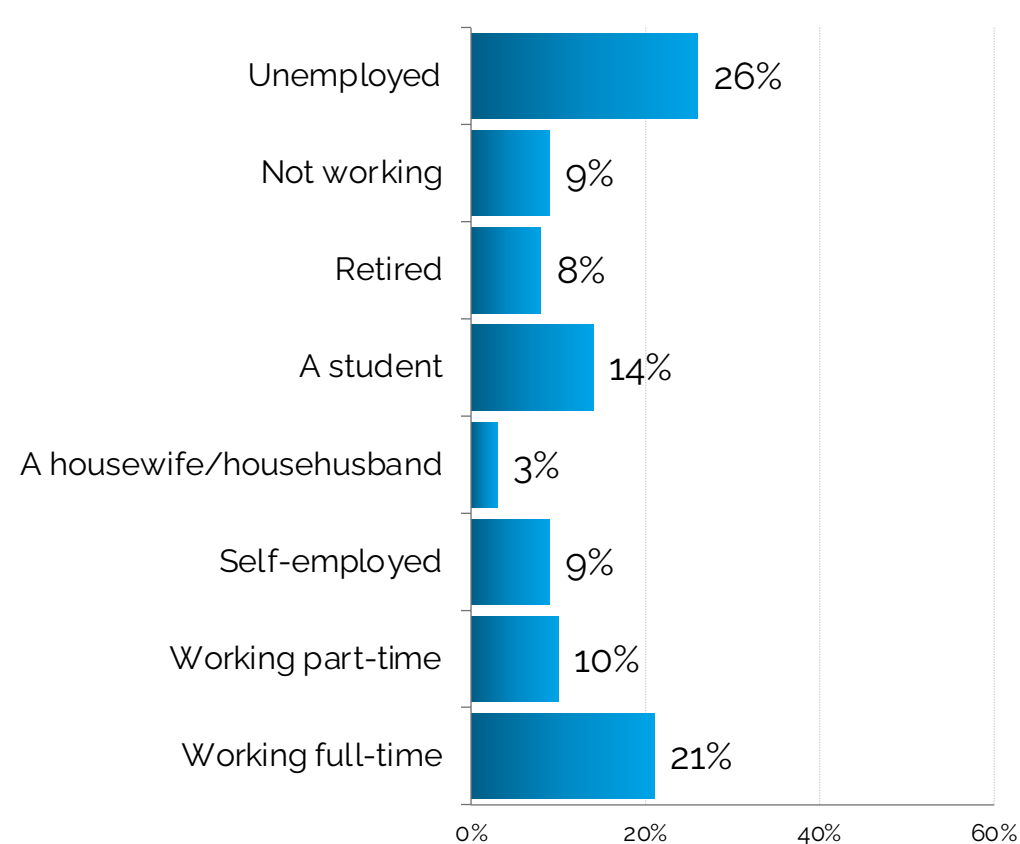
n = 42 573 115



Highest Level of Education Achieved



Employment Status





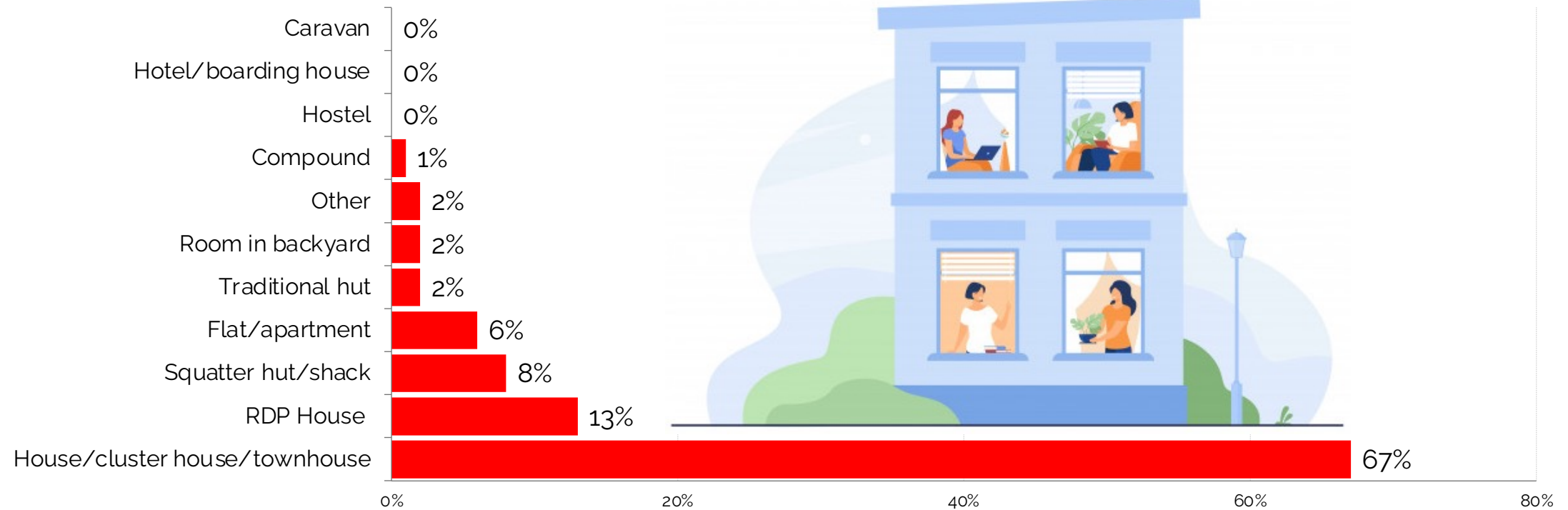
HOME ACCESS TO BASIC AMENITIES

Access to basic amenities (1/3)



n = 42 573 115

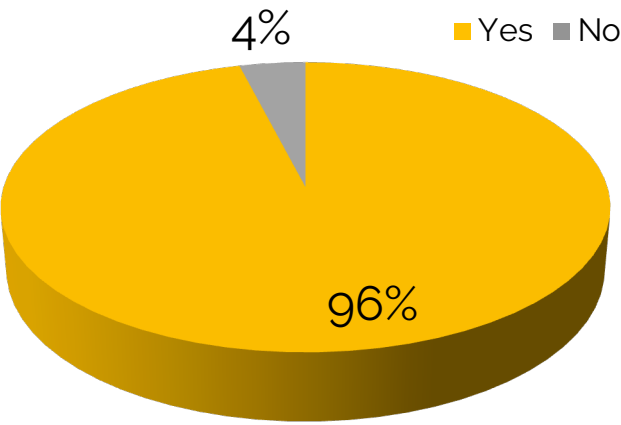
Type of dwelling



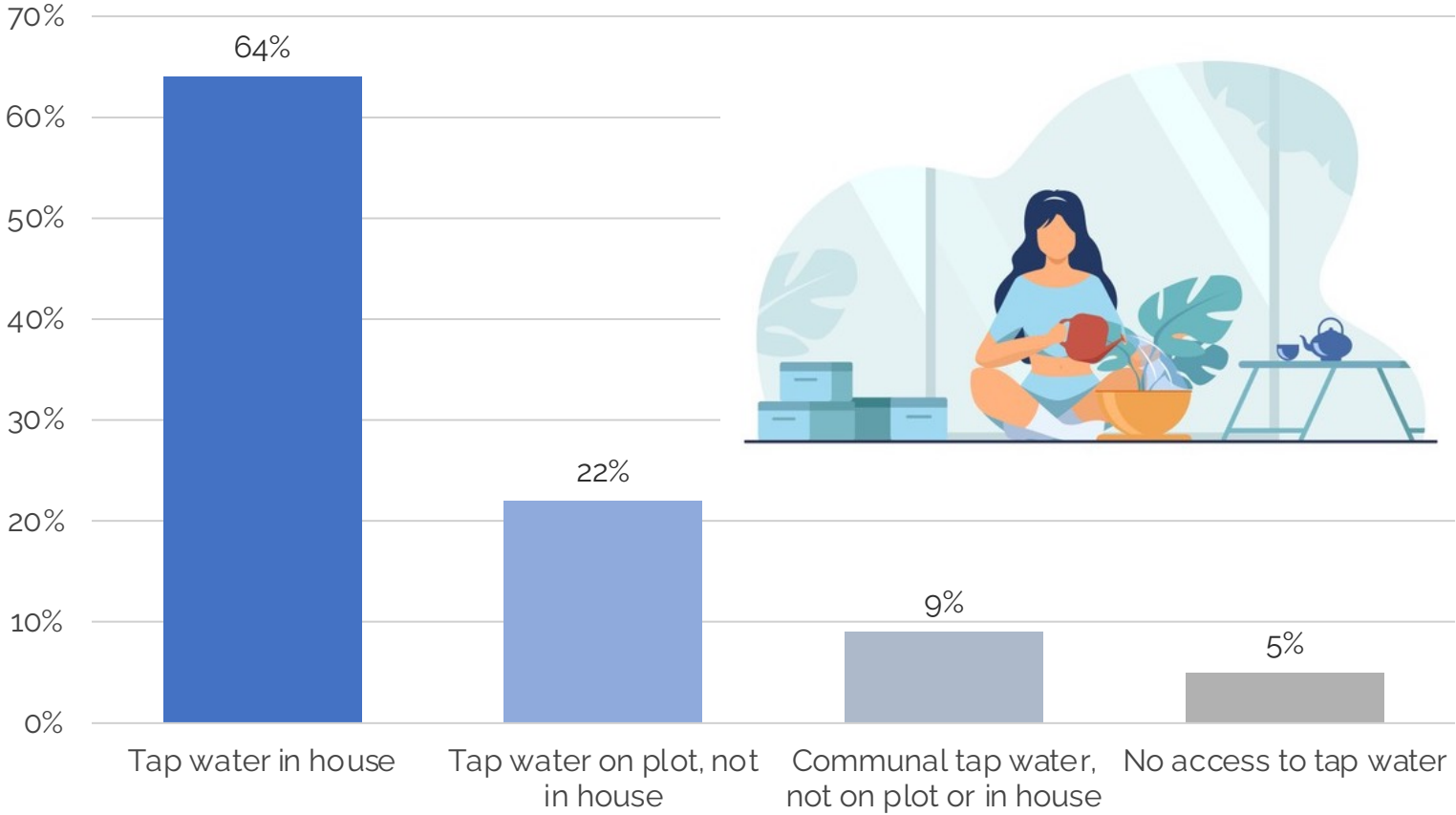
Access to basic amenities (2/3)

n = 42 573 115

Electricity in the home



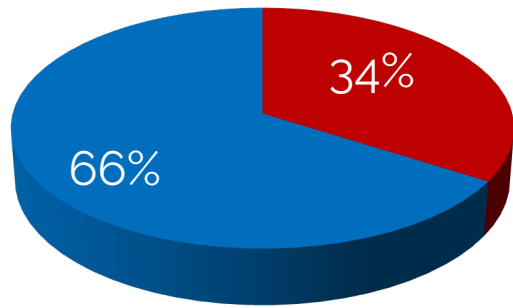
Water Laid



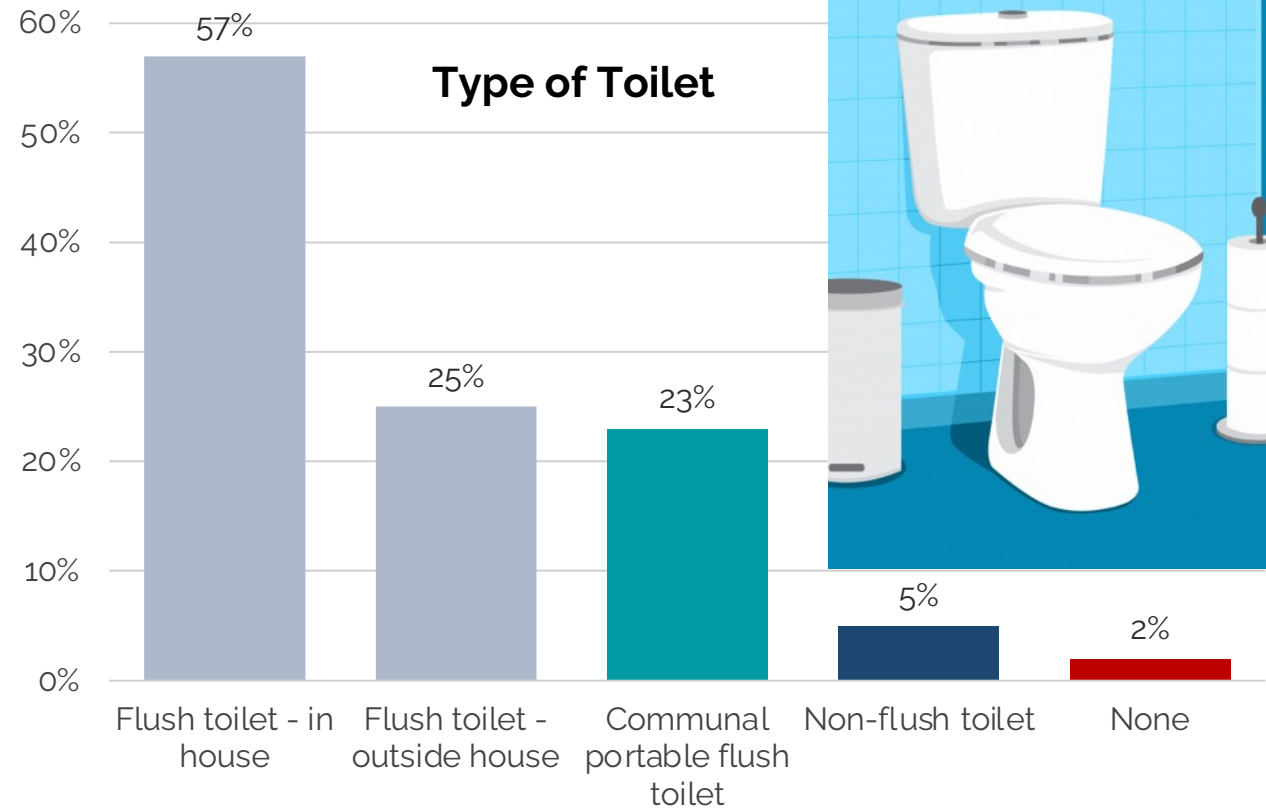
Access to basic amenities (3/3)

n = 42 573 115

Hot running water
from a geyser



■ Yes ■ No



MEDIA

Total Audience

n = 42 573 115



Newspapers
Past 3 months

51%



Magazines
Past 3 months

27%



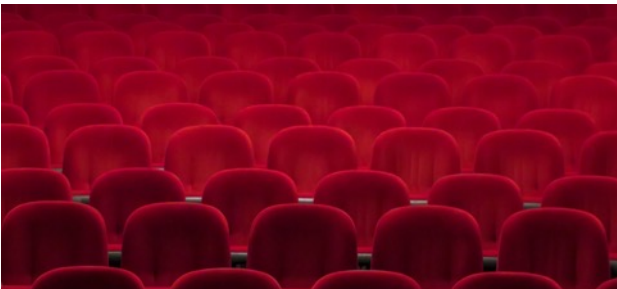
Store Magazine
Past 3 months

23%



Television
Past 4 weeks

79%



Cinema
Past 6 months

5%



Radio
Past 4 weeks

77%



Outdoor Advertising
Past 4 weeks

61%



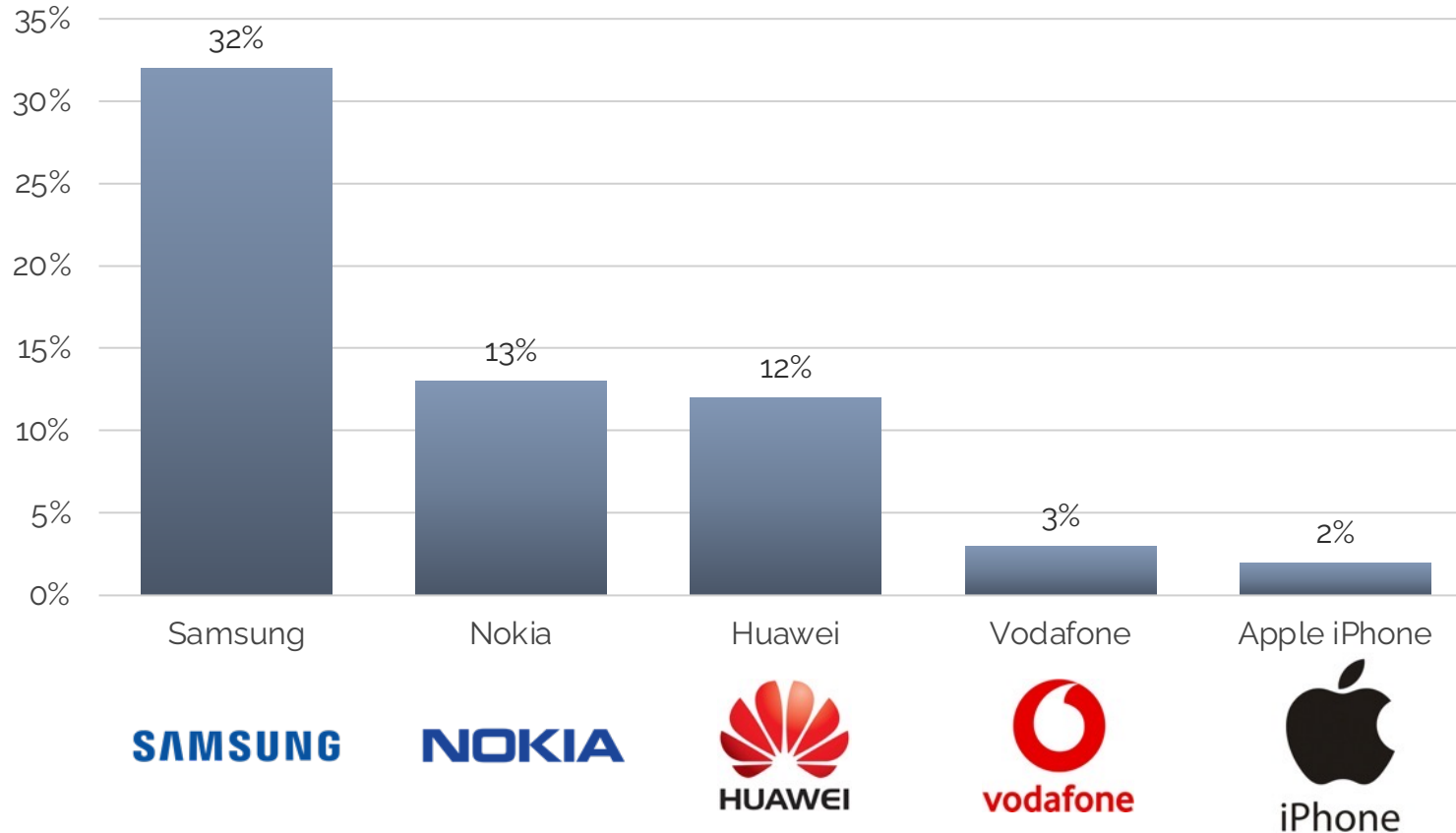
Social Media
Past 4 weeks

89%

Top Cellphone Brands Used

n = 40 305 773

Brands of Cellphones Used



Average number of cell phones in household:

4



Average number of cell phones used by an individual:

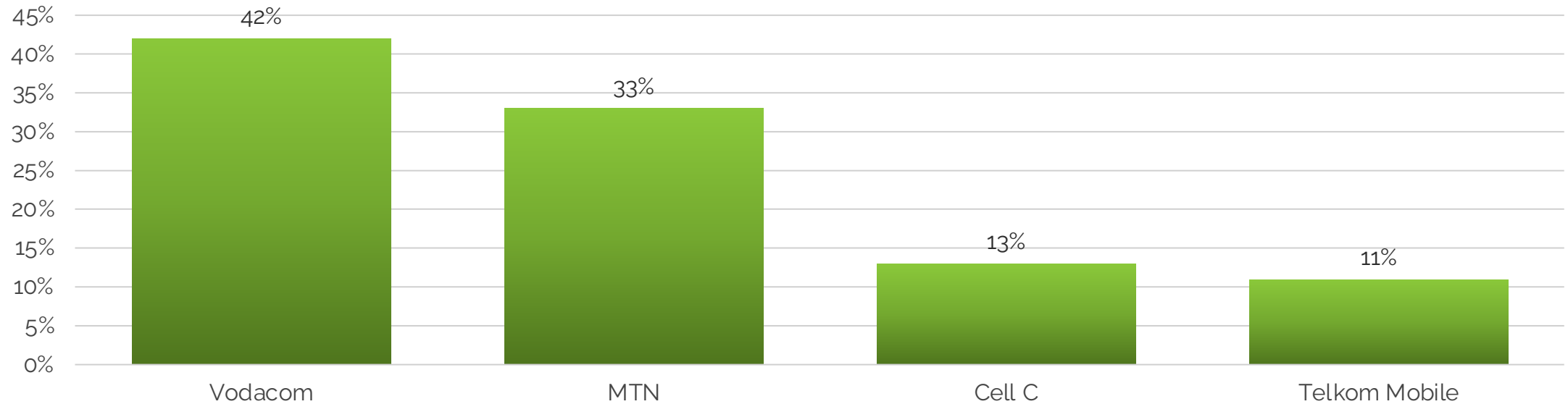
1



Top 4 Cellular Networks

n = 40 305 773

What network primary cell phone is linked to?



Top 5 Internet Activities

n = 25 540 994

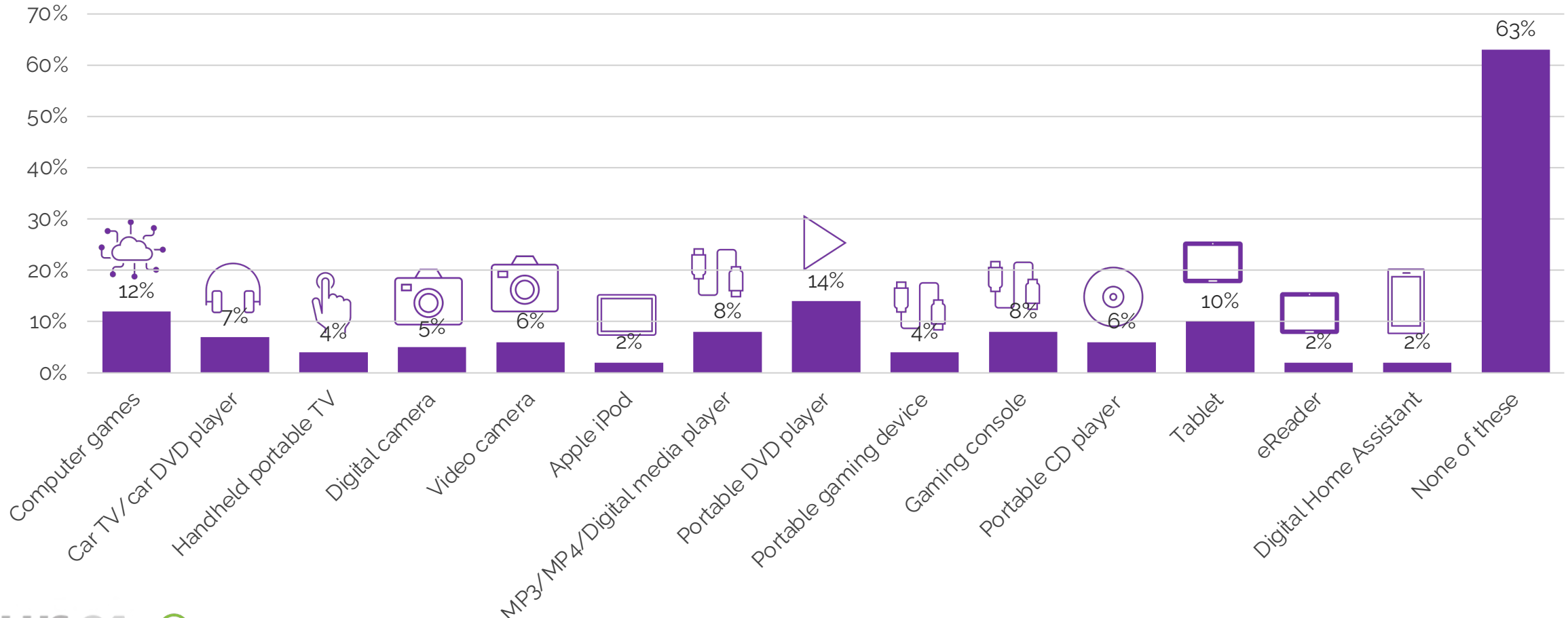
When last, apart from today, did you do any of these activities on the internet?

Internet activity	Yesterday	Past 7 days	Past 4 weeks	6 months ago	Longer than 6 months ago	Never
WhatsApp or instant messaging or chat	77%	9%	2%	3%	1%	8%
Use social media	76%	10%	3%	2%	1%	9%
Search for things on the internet (Google, Bing, Yahoo)	51%	22%	8%	6%	2%	12%
Make or receive calls using services (Skype, FaceTime, WhatsApp or Viber)	47%	13%	6%	5%	2%	8%
Email	32%	17%	8%	7%	4%	33%

Entertainment in the Household

n = 42 573 115

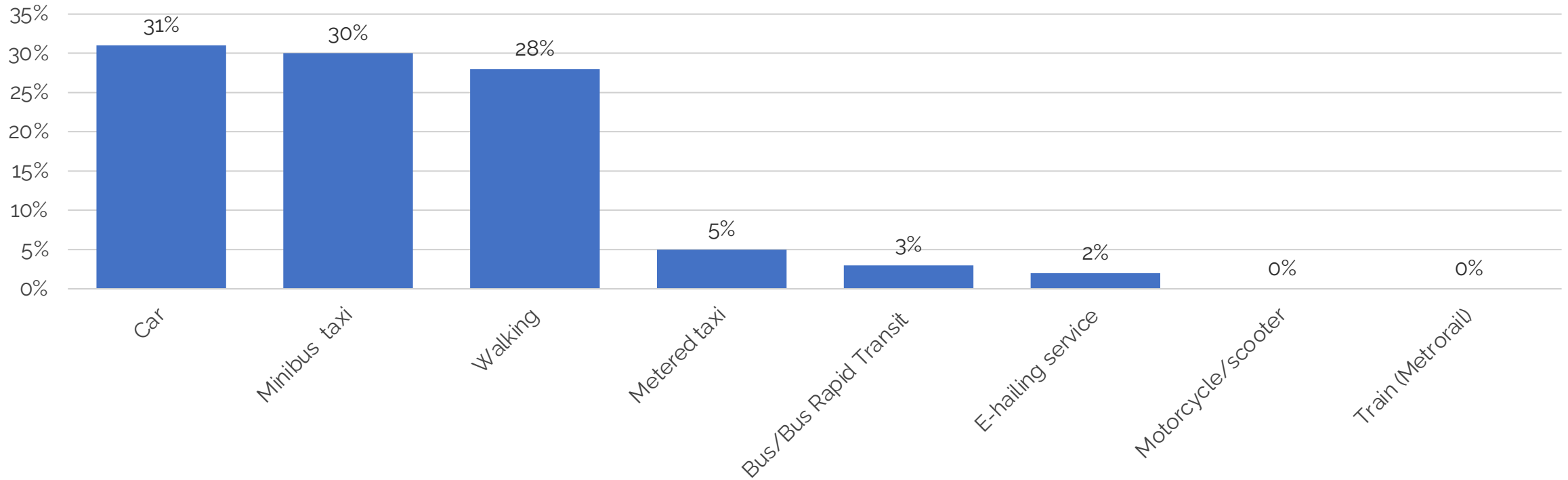
Which of the following, if any, do you personally own or have access to?



Access to Out of Home Advertising

n = 30 548 174

Primary Method of Transport Used

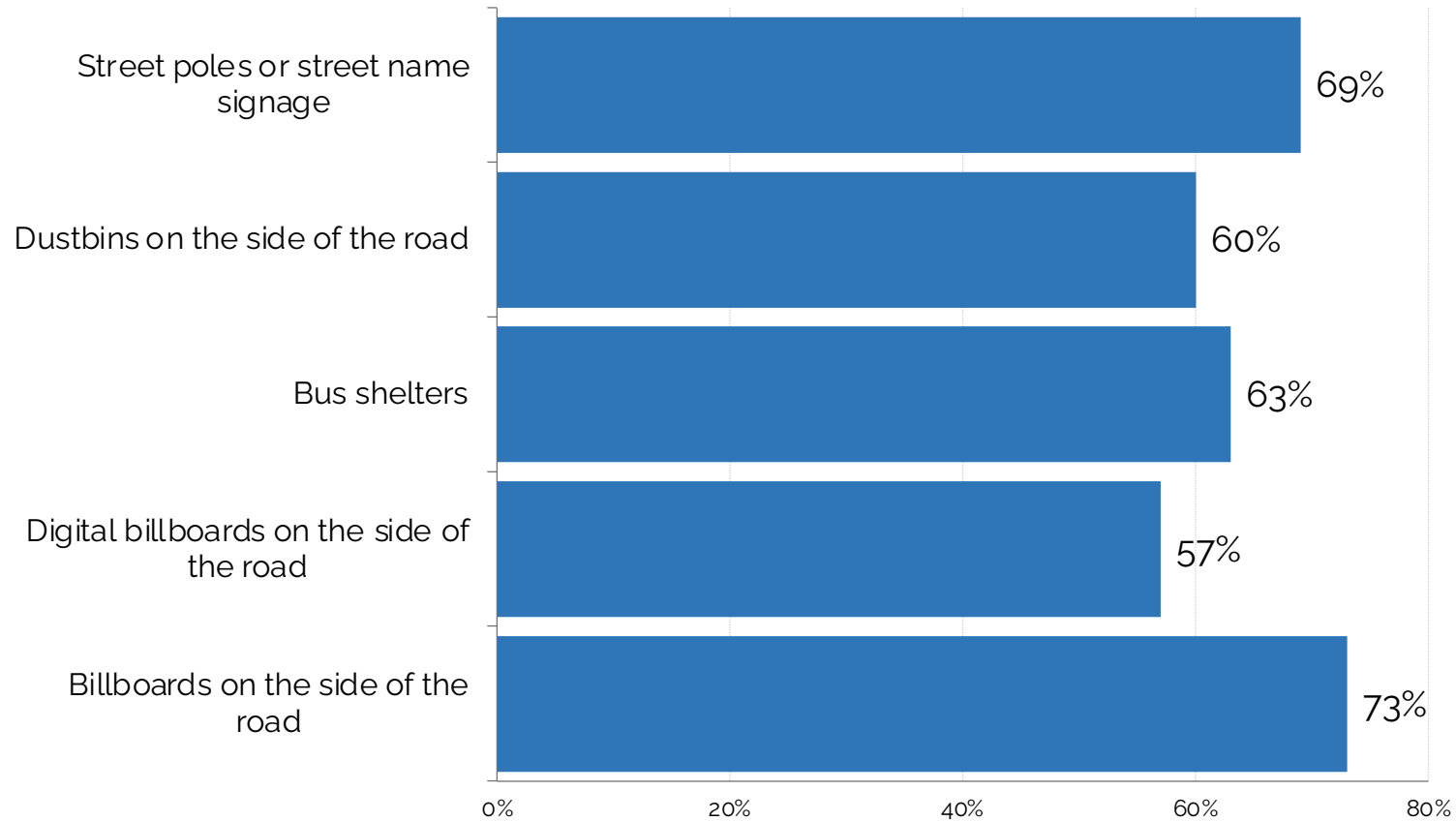


Most Viewed Advertising Signs

Past 4 weeks

n = 1 041 608

Bus/BRT

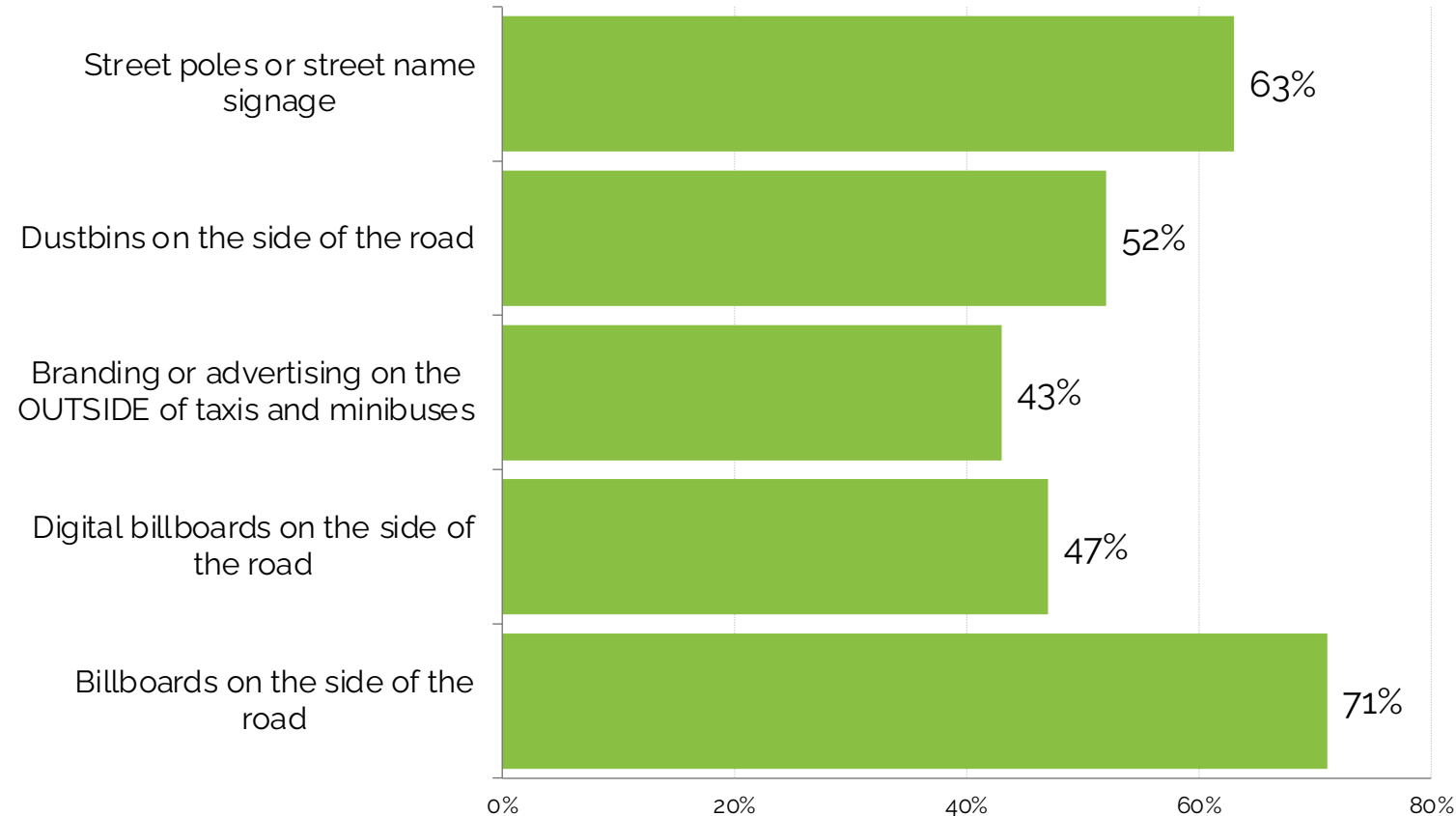


Most Viewed Advertising Signs

Past 4 weeks

n = 11 641 287

Car
E-Hailing Service
Metered Taxi
Scooter/motorcycle

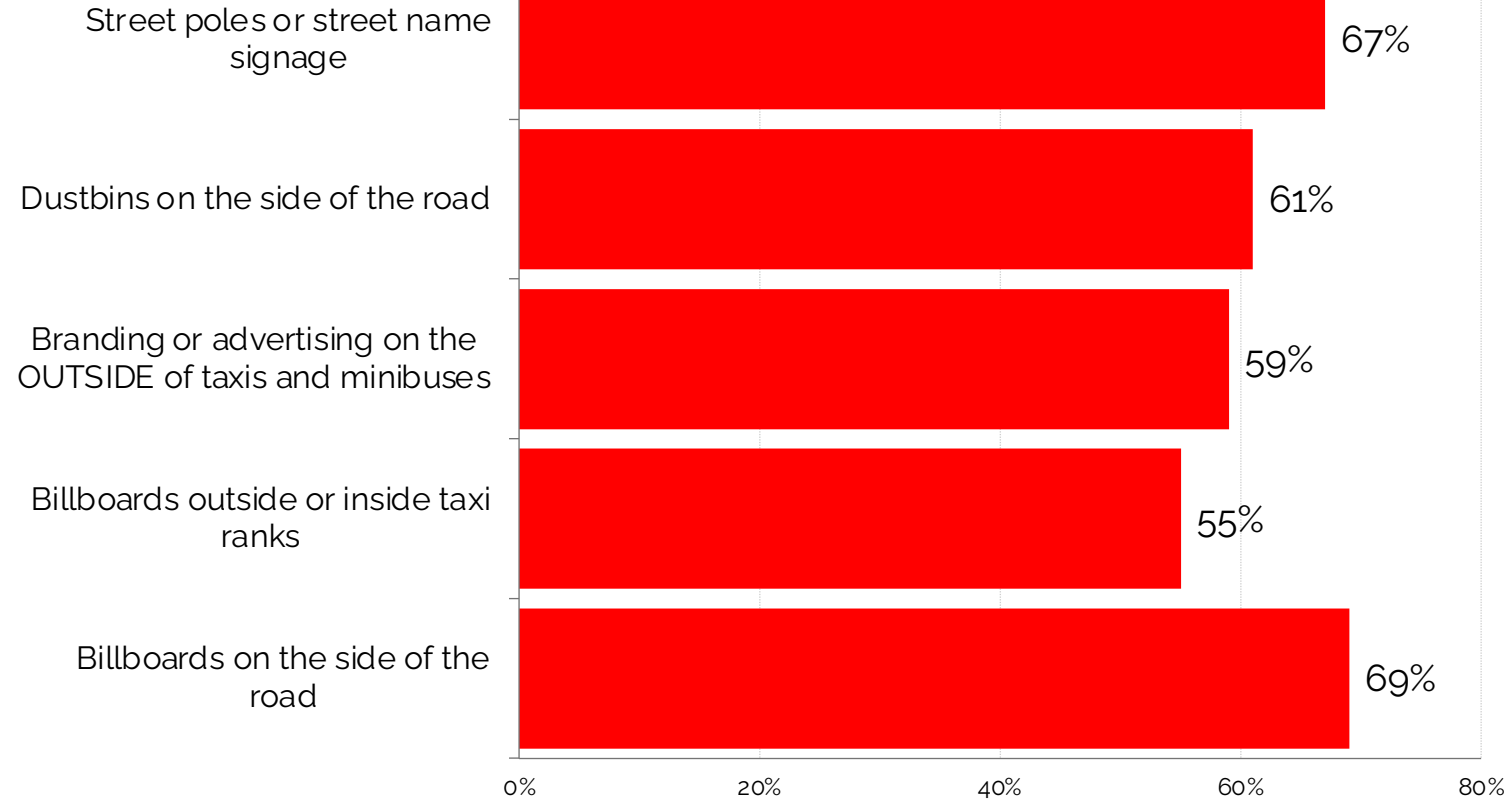


Most Viewed Advertising Signs

Past 4 weeks

n = 9 246 941

Minibus taxi

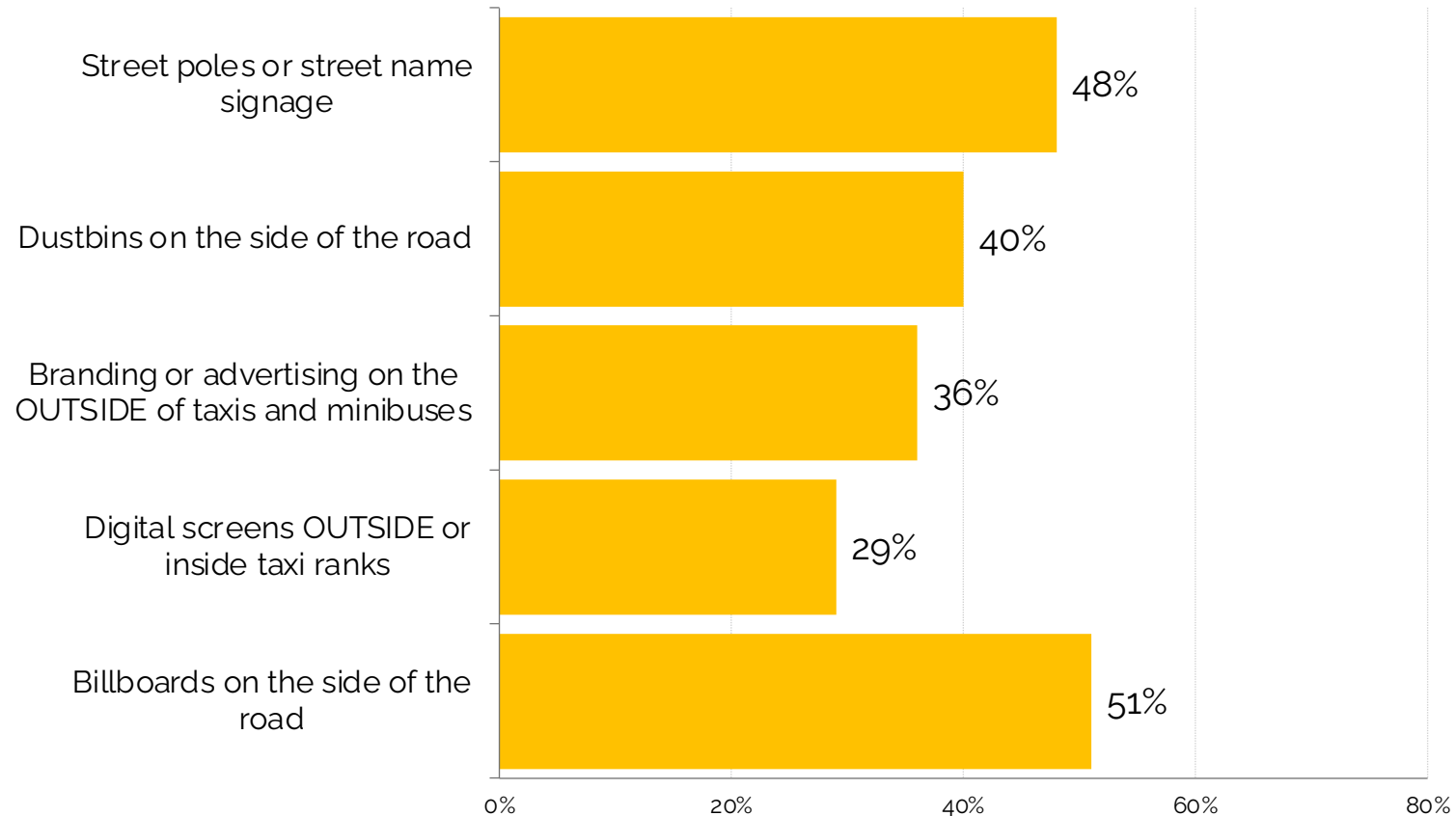


Most Viewed Advertising Signs

Past 4 weeks

n = 8 518 102

Walking

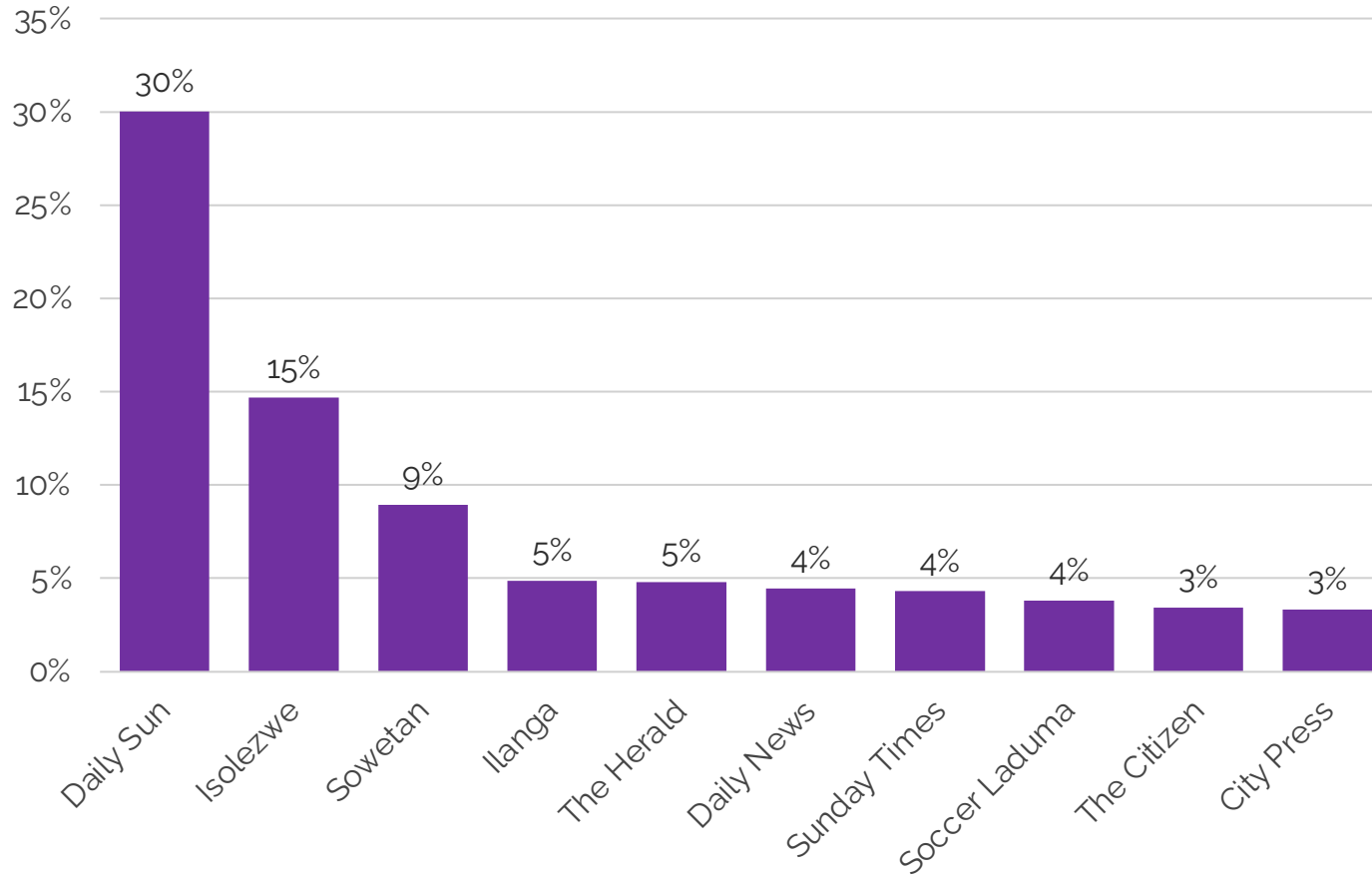


n = 21 650 002

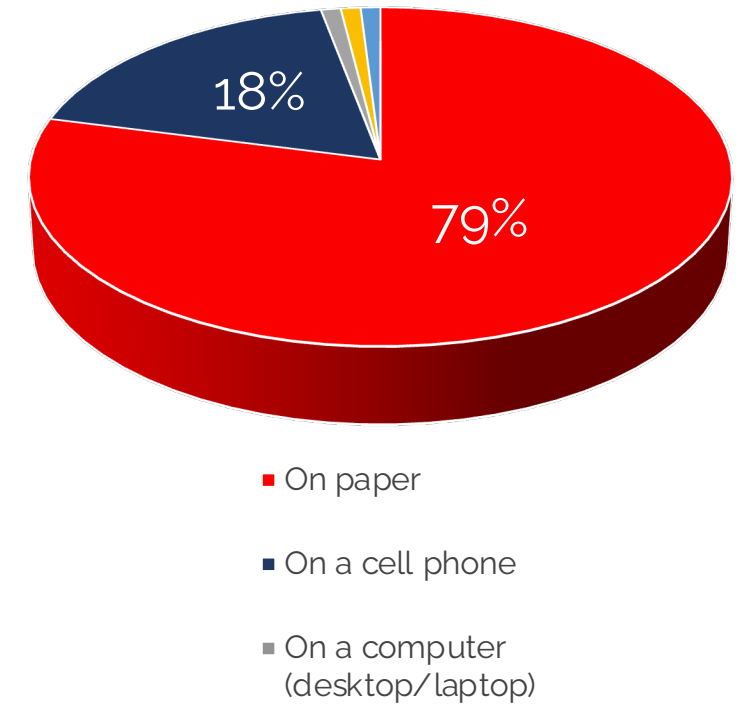
Top 10 Newspapers Read

Past 3 months

Proportion of people that read either online or on paper



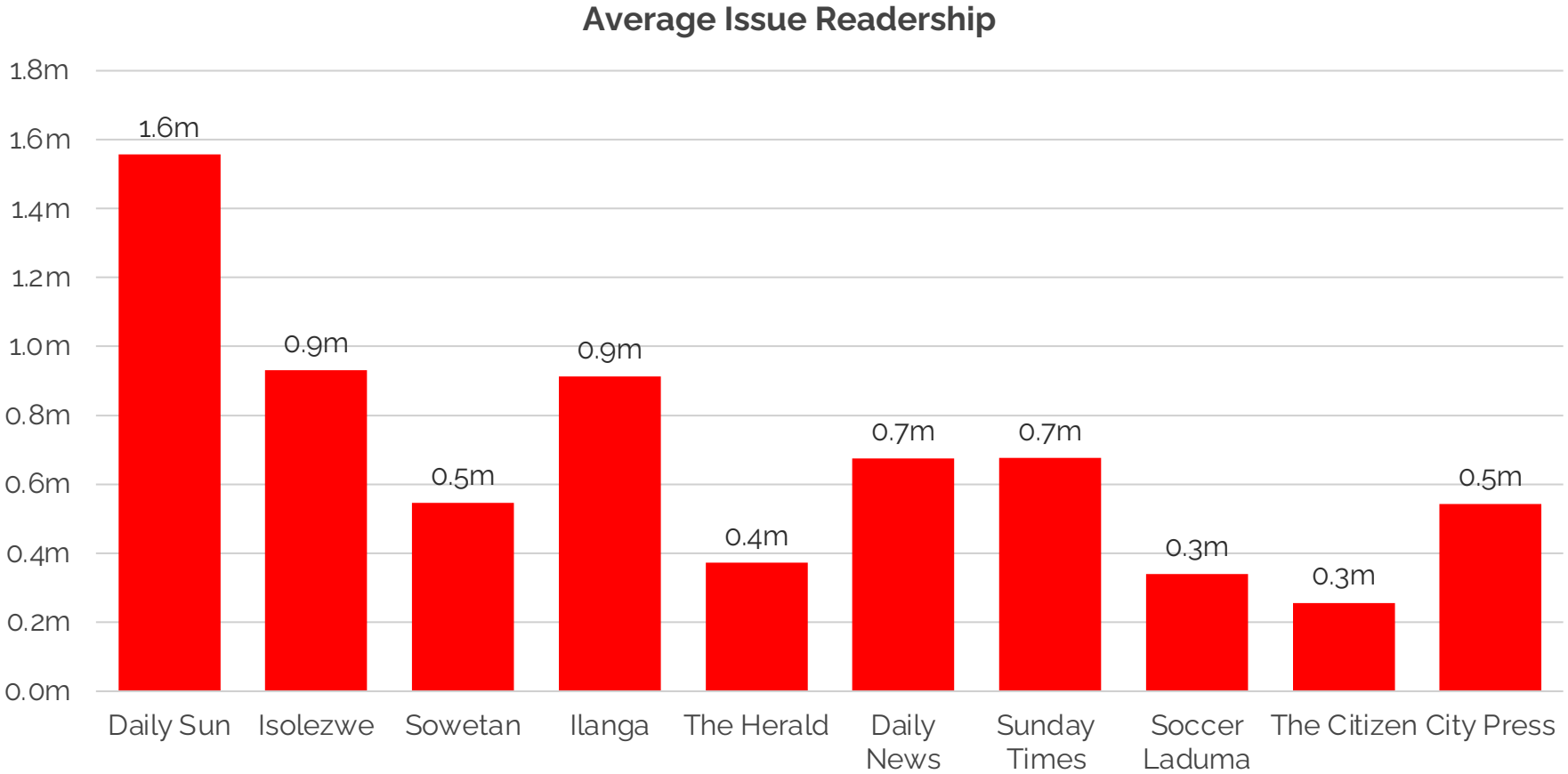
Platform used to read newspapers



Newspaper Average Issue Readership

n = 21 650 002

Newspaper	Publication Frequency
Daily Sun	Daily
Isolezwe	Daily
Sowetan	Daily
Ilanga	Tri-weekly
The Herald	Daily
Daily News	Daily
Sunday Times	Weekly
Soccer Laduma	Daily
The Citizen	Daily
City Press	Weekly



To qualify as an '**Average Issue**' reader of a paper/print publication, a person has to have last read or paged through any copy of the publication within a period no longer than the **issue** period of that title.

Newspaper Inserts Read

Past 3 months

n = 11 090 573

Did you read newspaper
inserts in the newspaper?

■ Yes ■ No

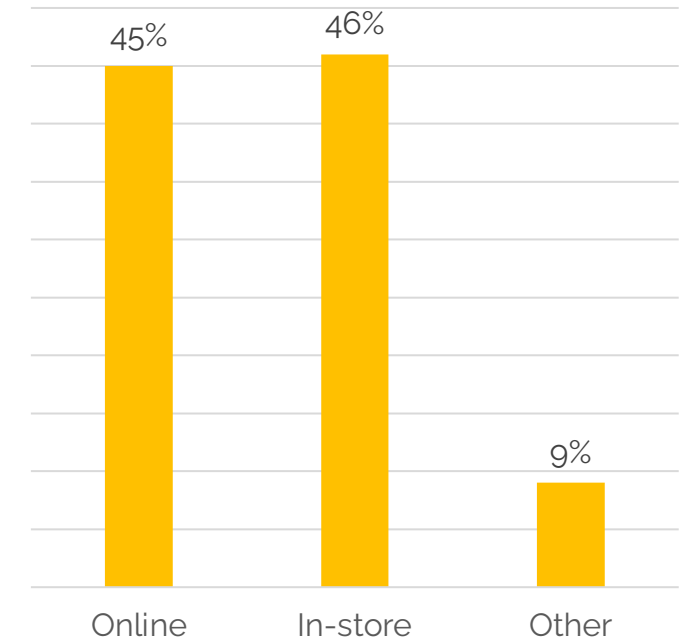
n = 8 606 726

How important is the information in the insert in
defining your shopping list?

Rating	Frequency Percentage
1 – Not Important	3%
2	3%
3	15%
4	20%
5 – Very Important	59%

n = 8 181 282

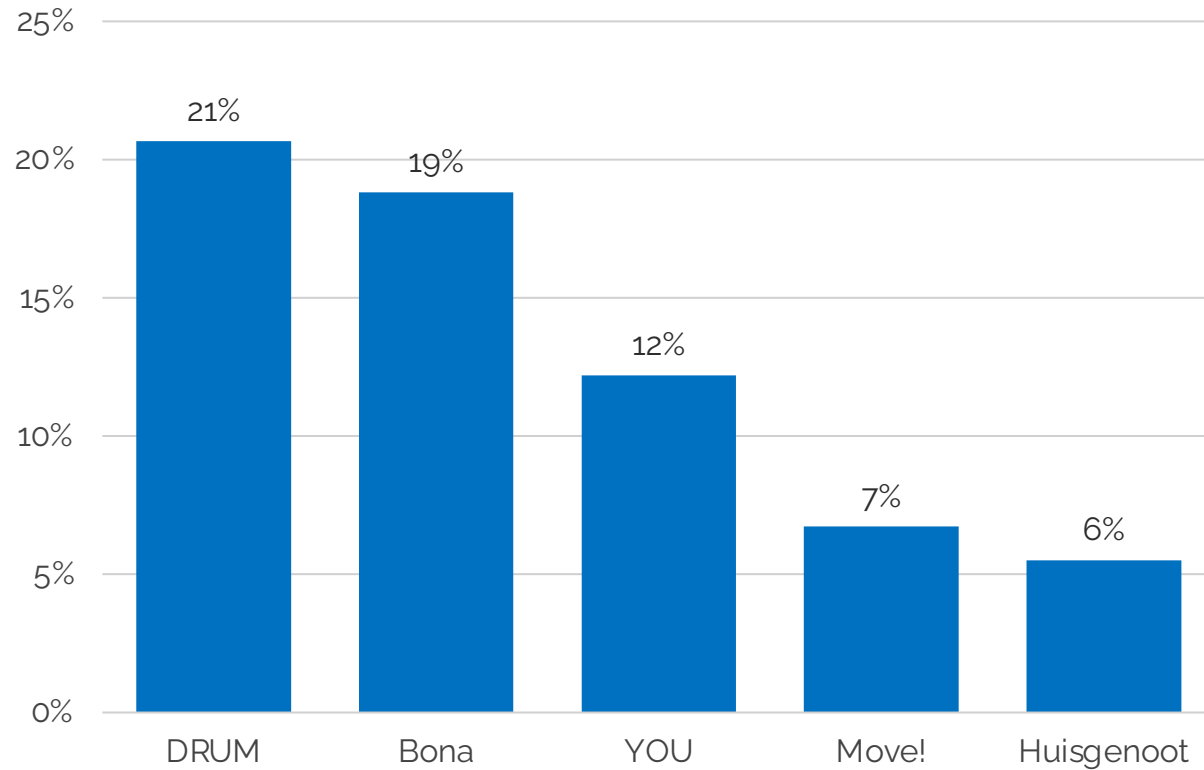
Is there another method of
finding the information
available in inserts that you
prefer?



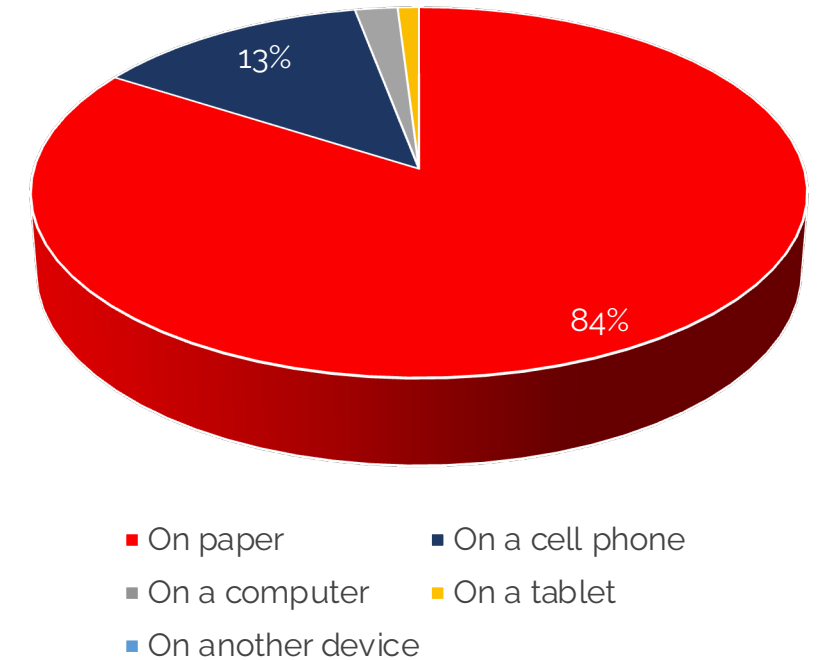
n = 11 504 548

Top 5 Magazines Read Past 3 months

Proportion of people that read magazines either online or on paper



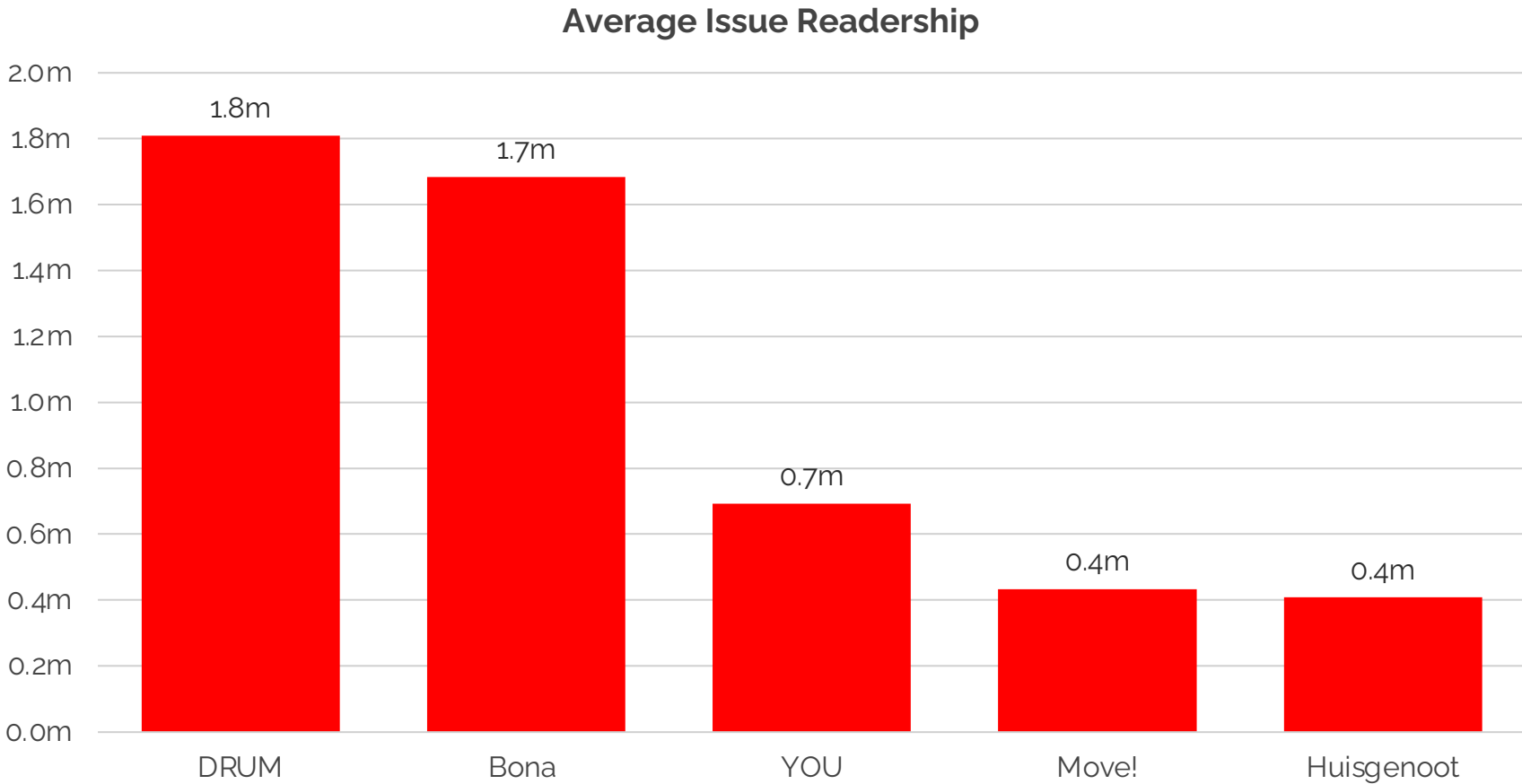
Platforms to read magazines



Magazine Average Issue Readership

n = 11 504 548

Magazine	Publication Frequency
DRUM	Weekly
Bona	Monthly
YOU	Weekly
Move!	Weekly
Huisgenoot	Weekly

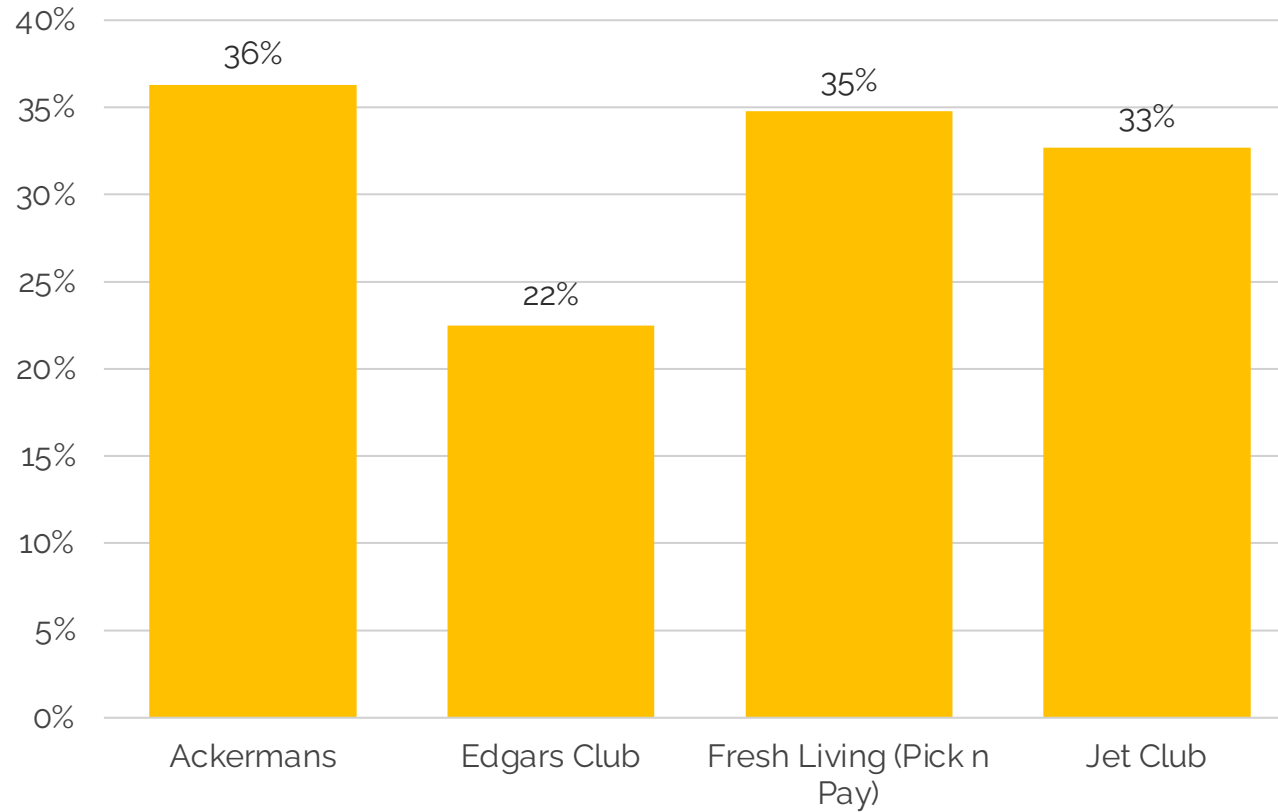


Store Magazines

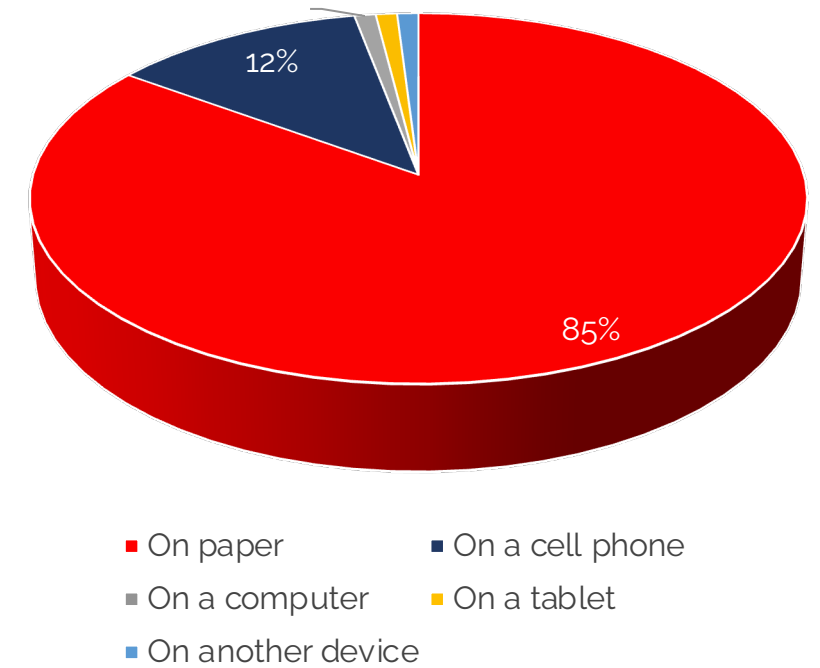
Past 3 months

n = 5 121 190

Number of people that read either online or on paper



Platforms to read store magazines



Cinema Visits

n = 2 004 553

Frequency of Going to the Cinema	
	Frequency (%)
Very frequently: At least twice a month	13%
Frequently: Every month	16%
Regularly: Once every 2 to 3 months	26%
Occasionally: Once every 4 to 6 months	20%
Seldom: Around once a year	10%
Less often	15%



Average
cinema
outing cost:

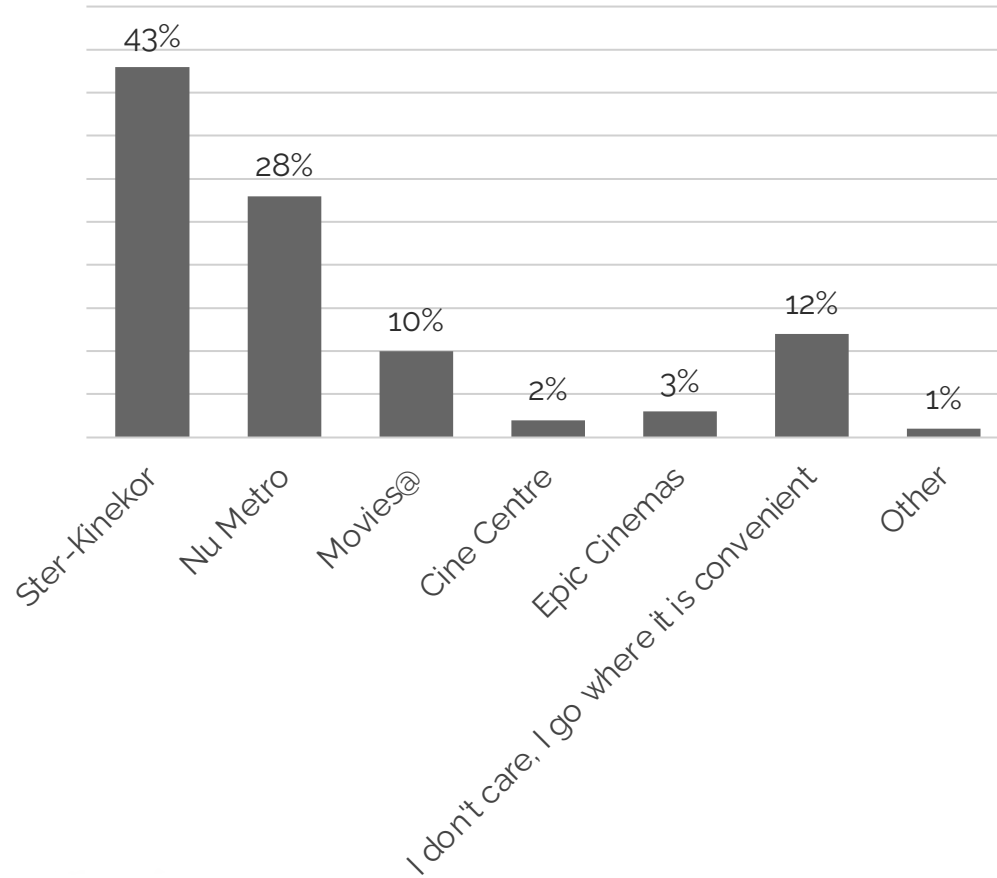
R335



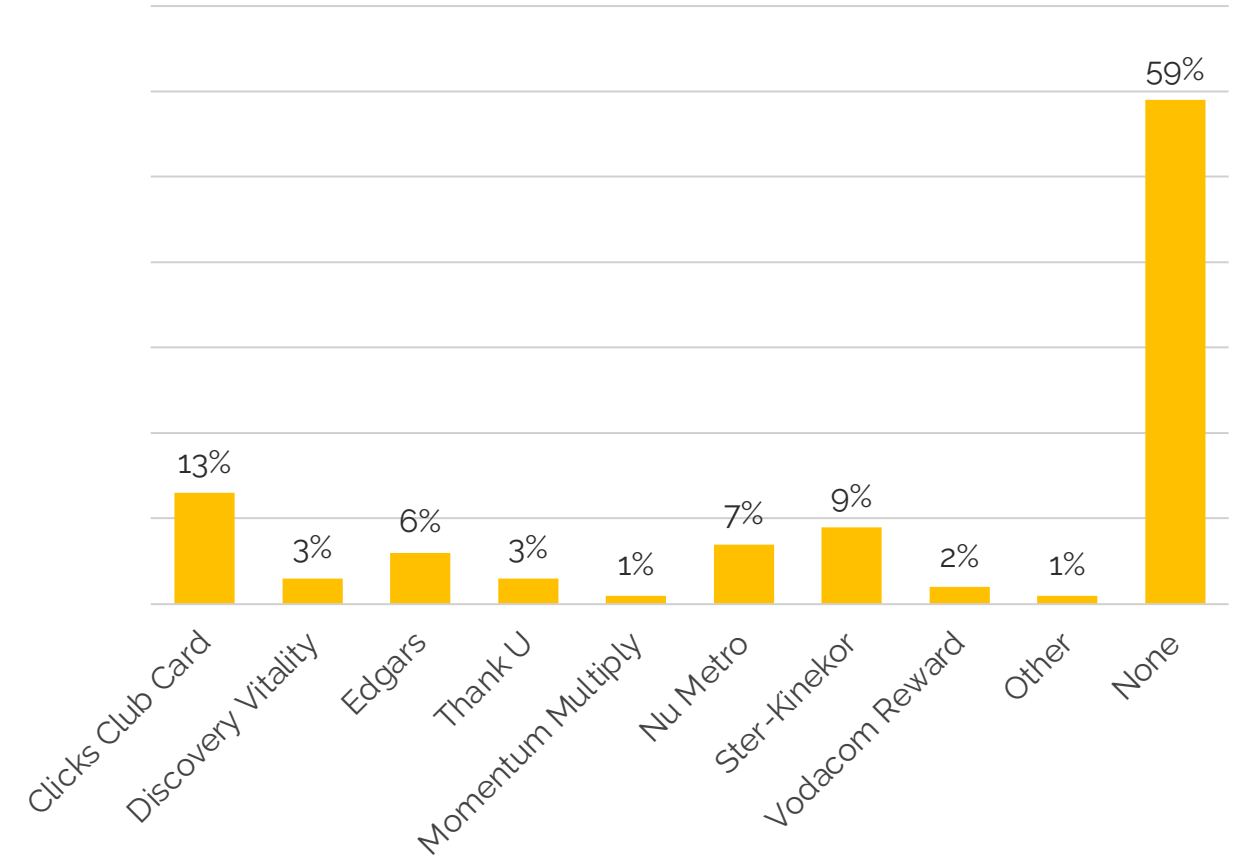
Average number of
people an individual
goes with for a
cinema outing:

2

Which cinema chains do you go to most often?

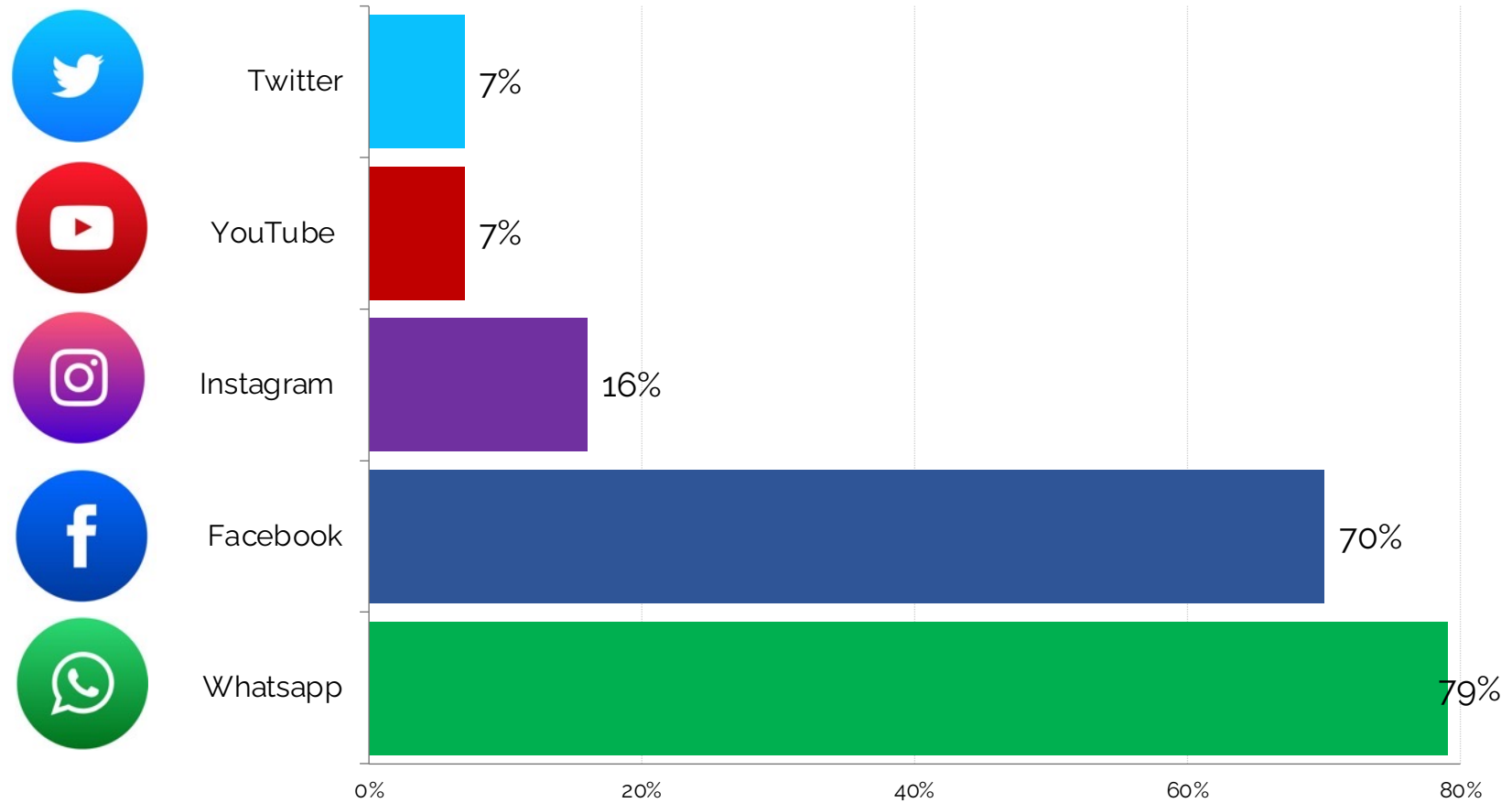


Which cinema loyalty benefits do you use for cinema?



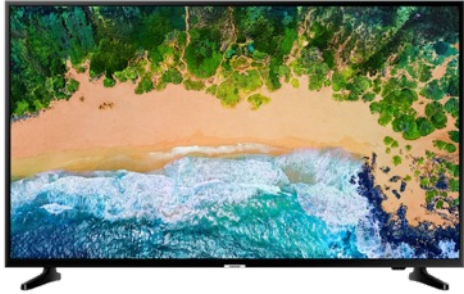
Top 5 Social Media Platforms Yesterday

n = 21 671 644



TV Sets Per Household

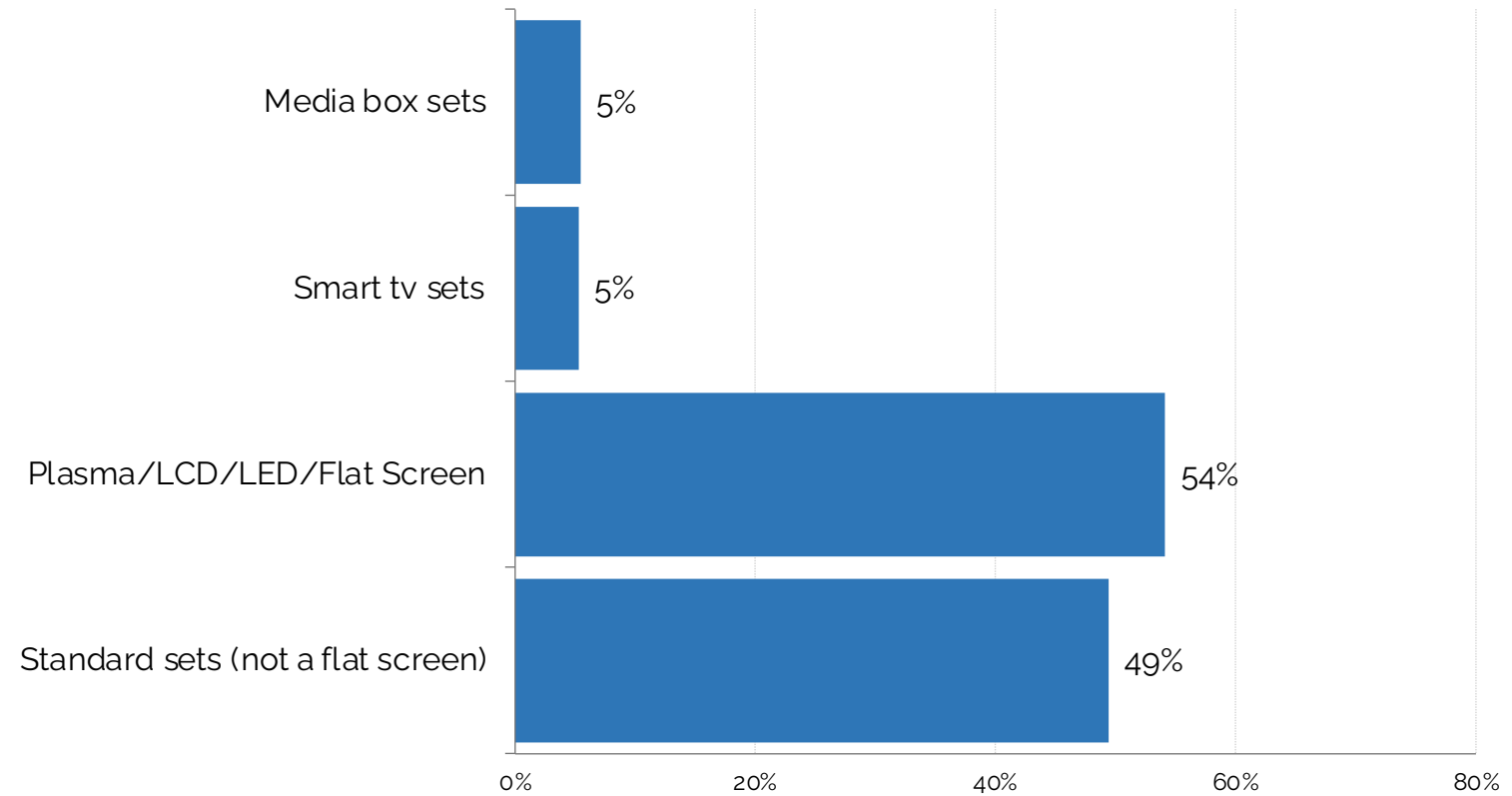
n = 33 616 545



Average number of
TV sets in household:

1

Type of TV set in household



NB: Multiple Mentions Possible

Satellite Service Usage

n = 42 573 115

n = 33 616 545



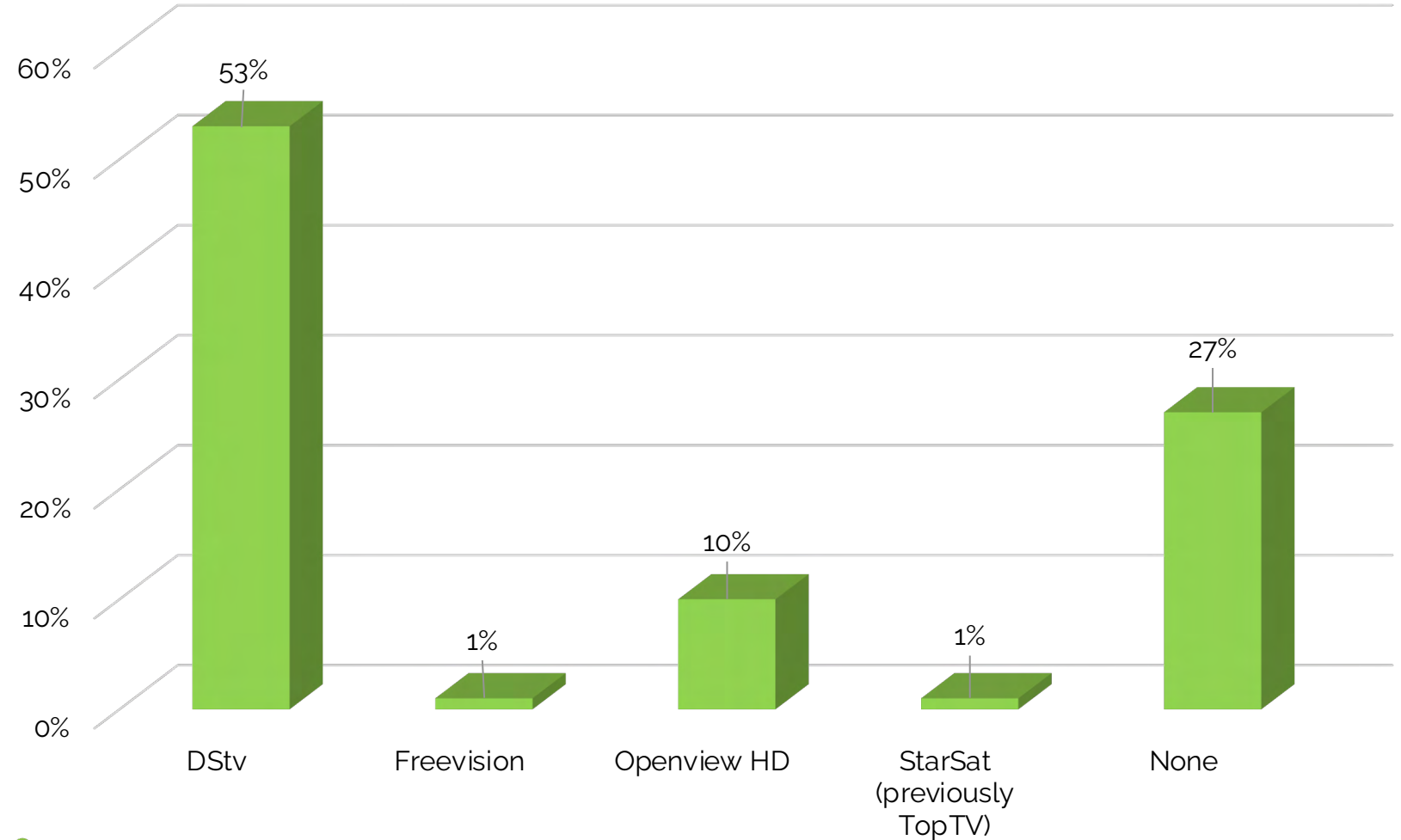
Households with
DStv PVR decoder:

12%



Households with an
OpenView memory
stick:

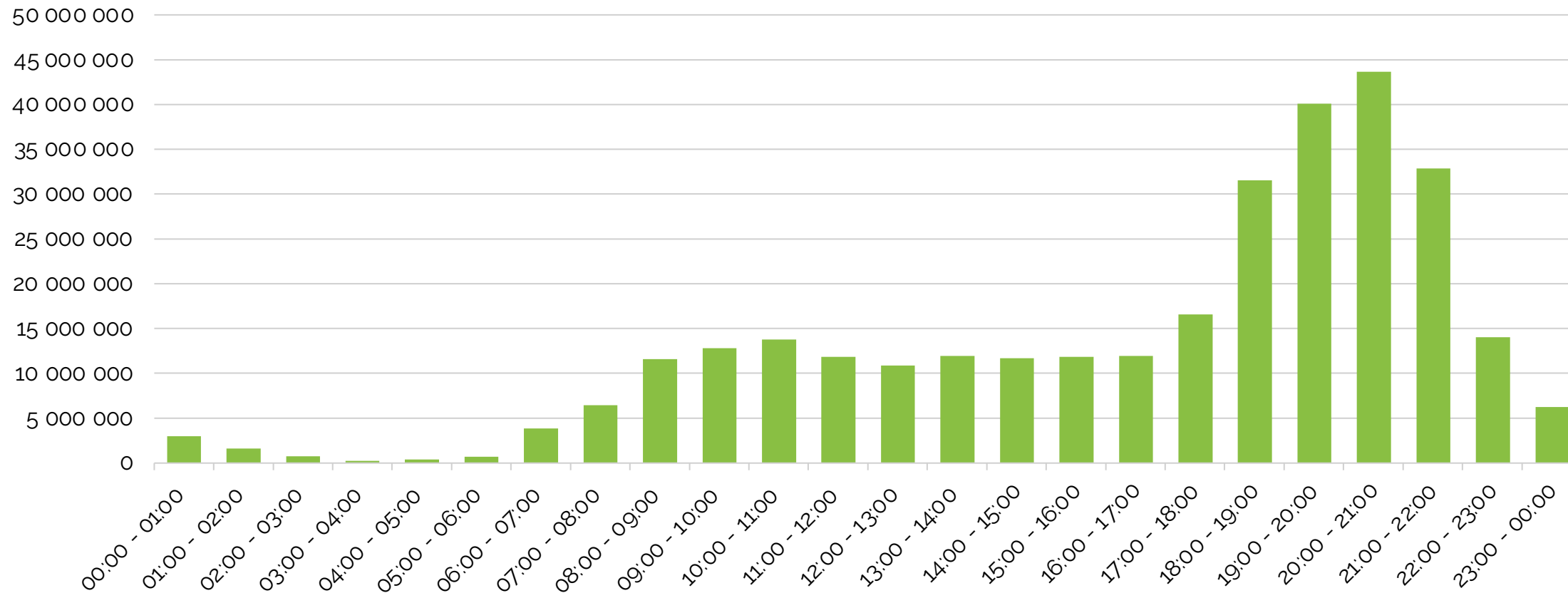
1%



TV Viewing Times

n = 33 616 545

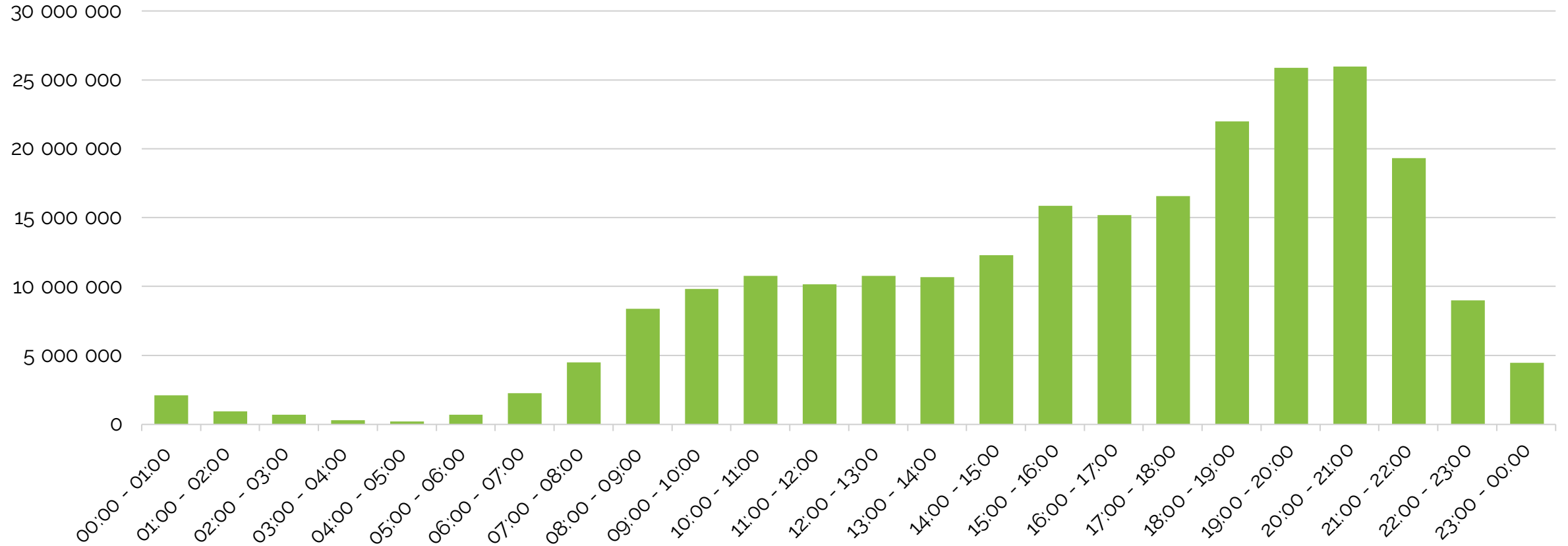
Weekdays



TV Viewing Times

n = 33 616 545

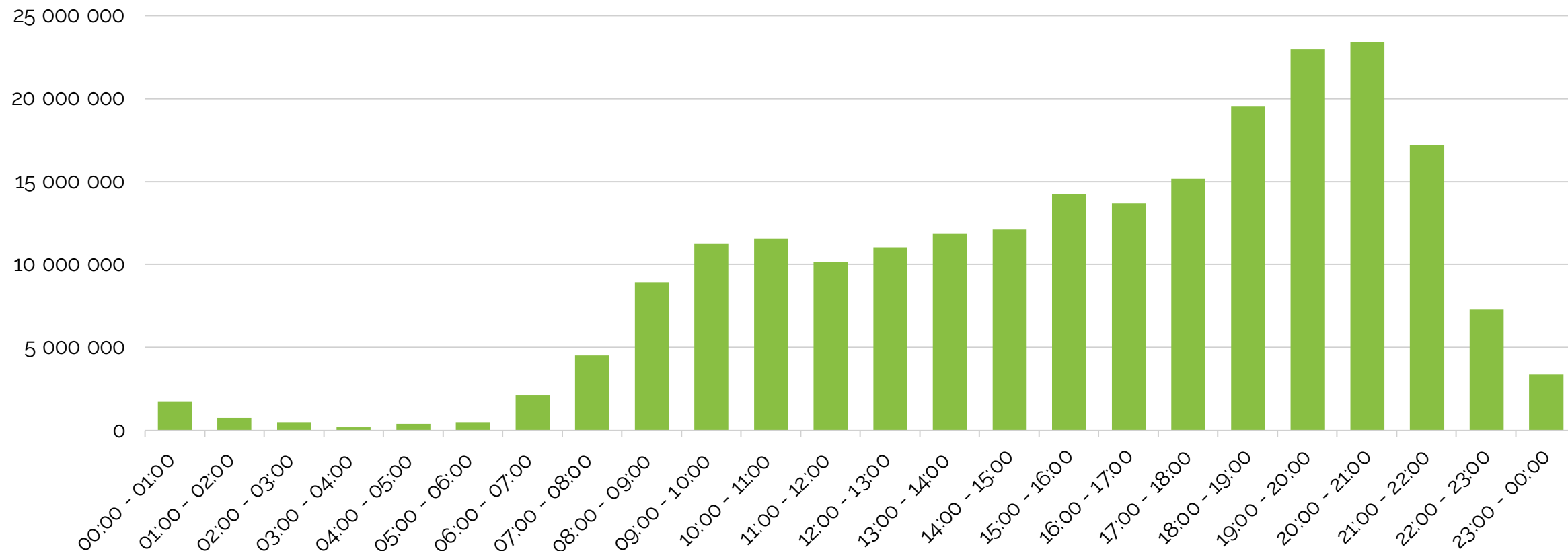
Saturday



TV Viewing Times

n = 33 616 545

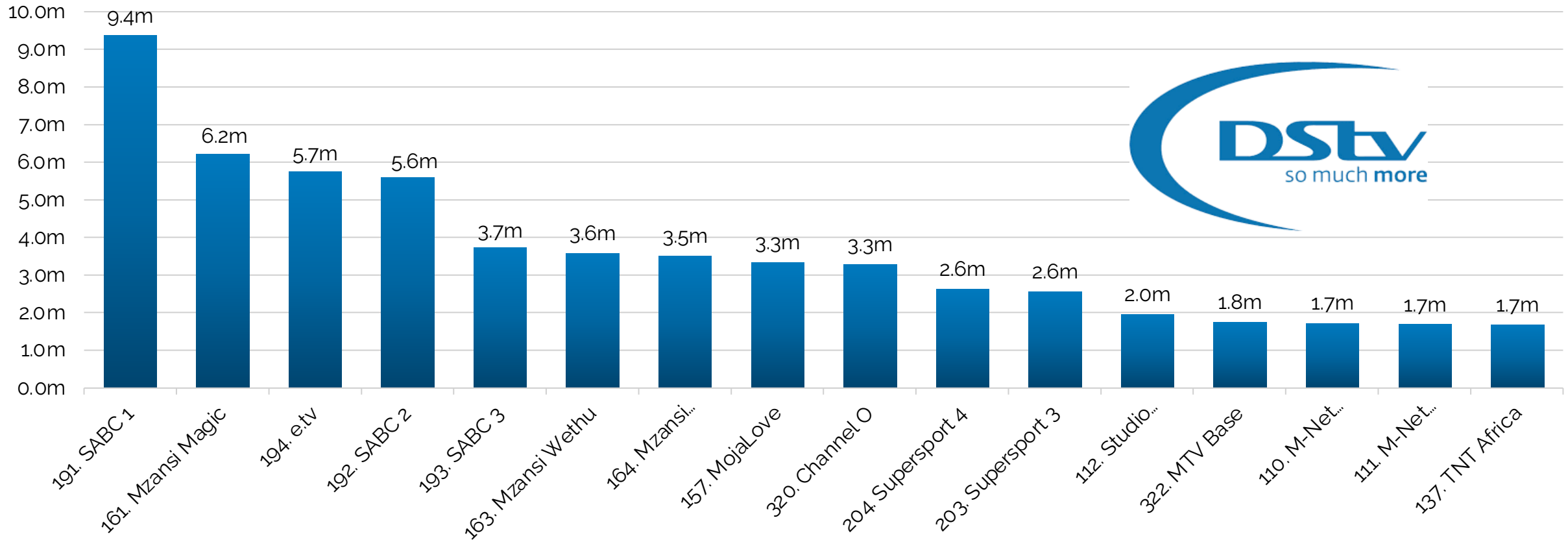
Sunday



Top DStv Channels Viewed

Past 4 weeks

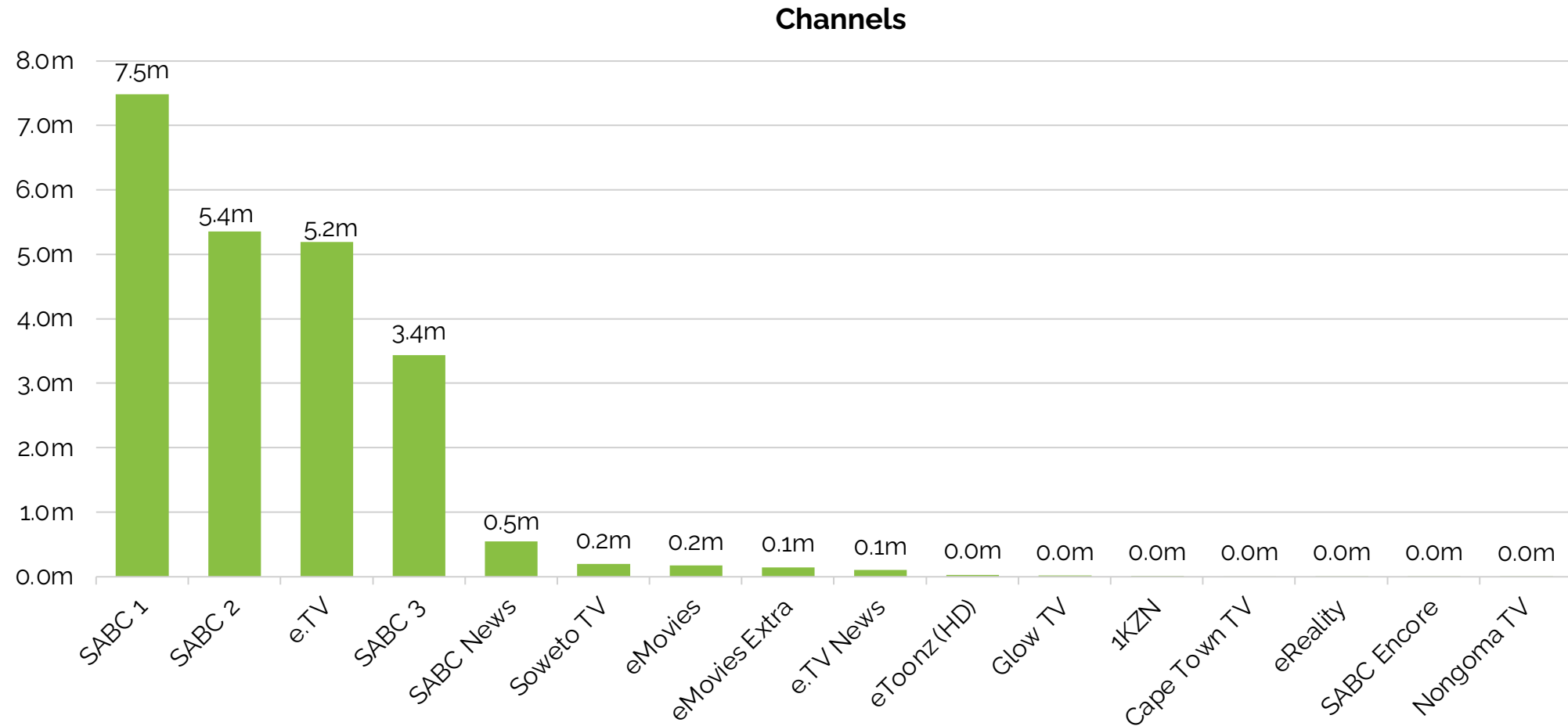
n = 21 032 343



Top Free Channels Viewed

Past 4 weeks

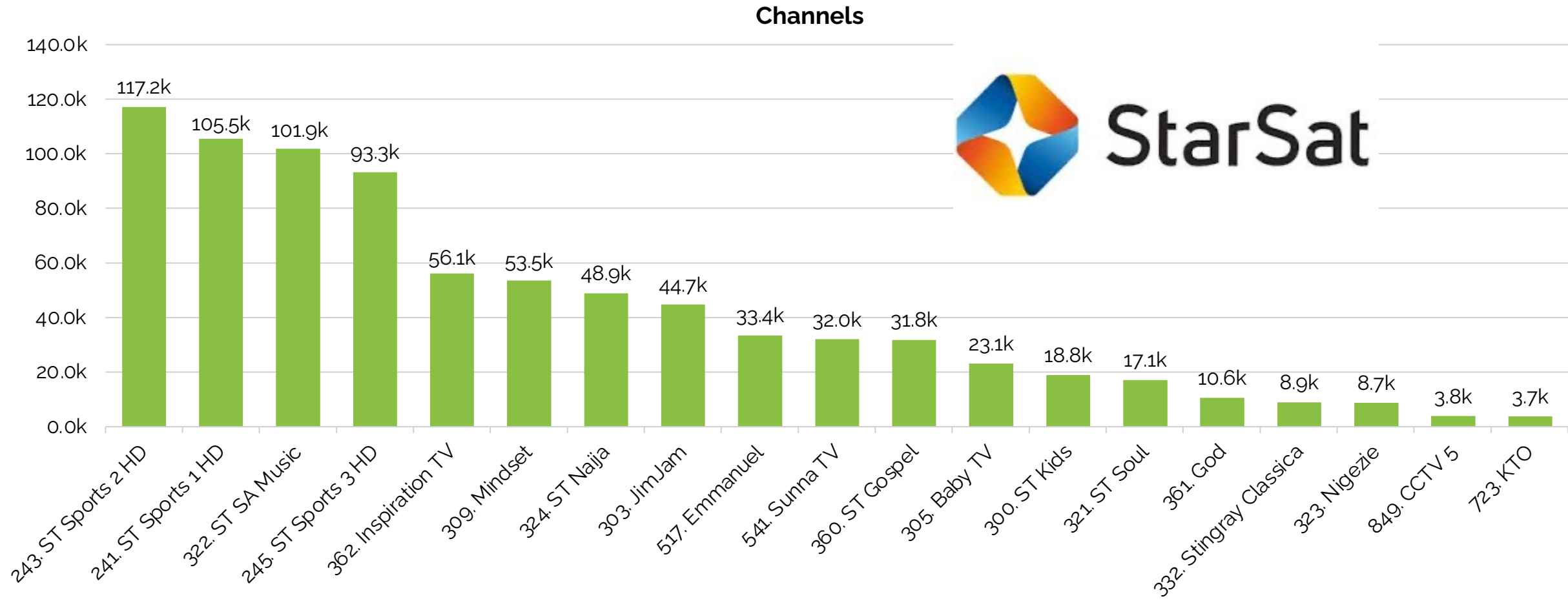
n = 9 064 971



Top StarSat Channels Viewed

Past 4 weeks

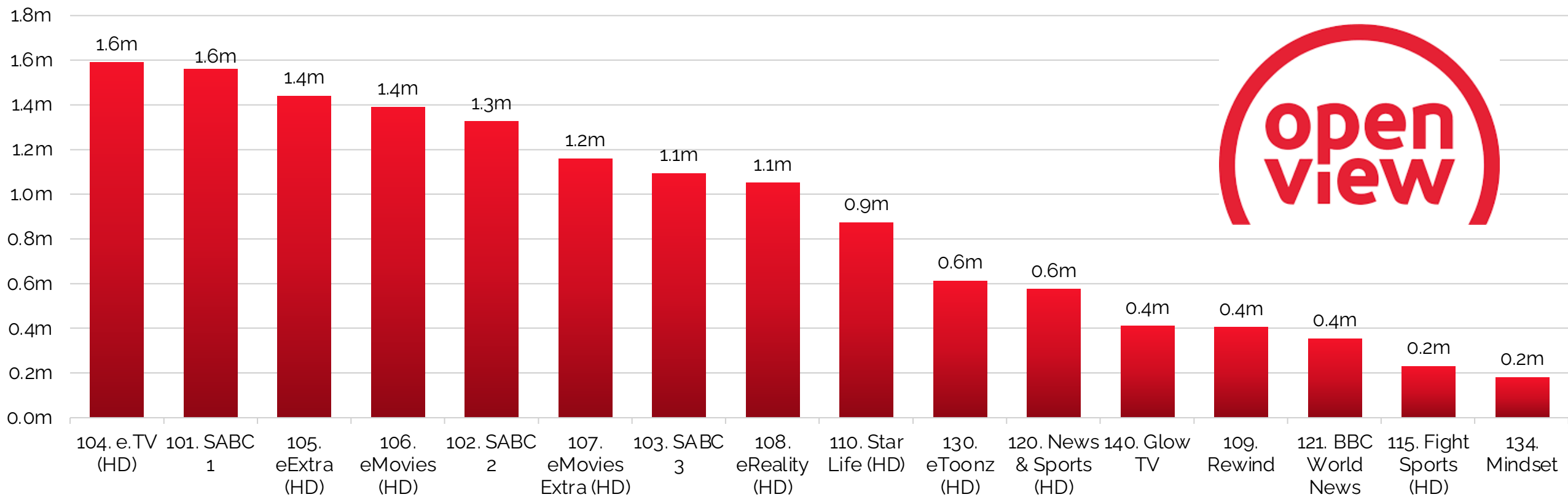
n = 426 314



Top OpenView Channels Viewed

Past 4 weeks

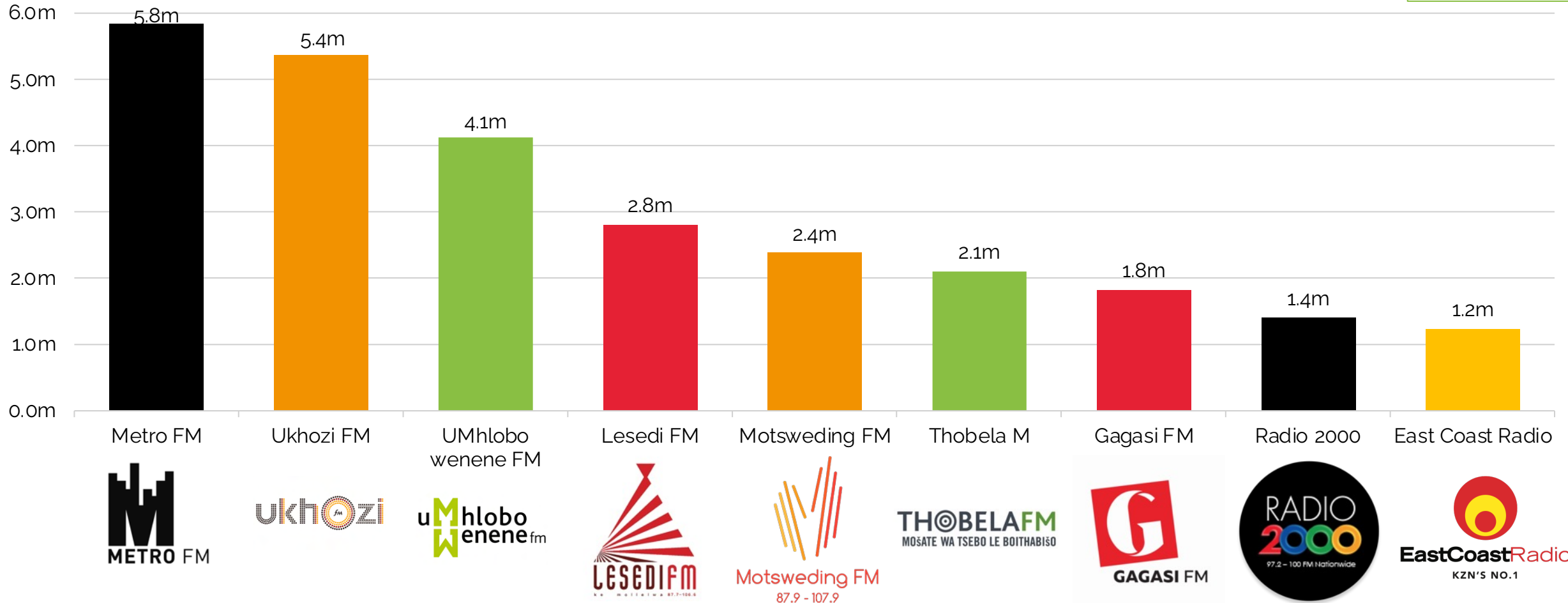
n = 3 269 977



Top Radio Stations Listened to

Past 4 weeks

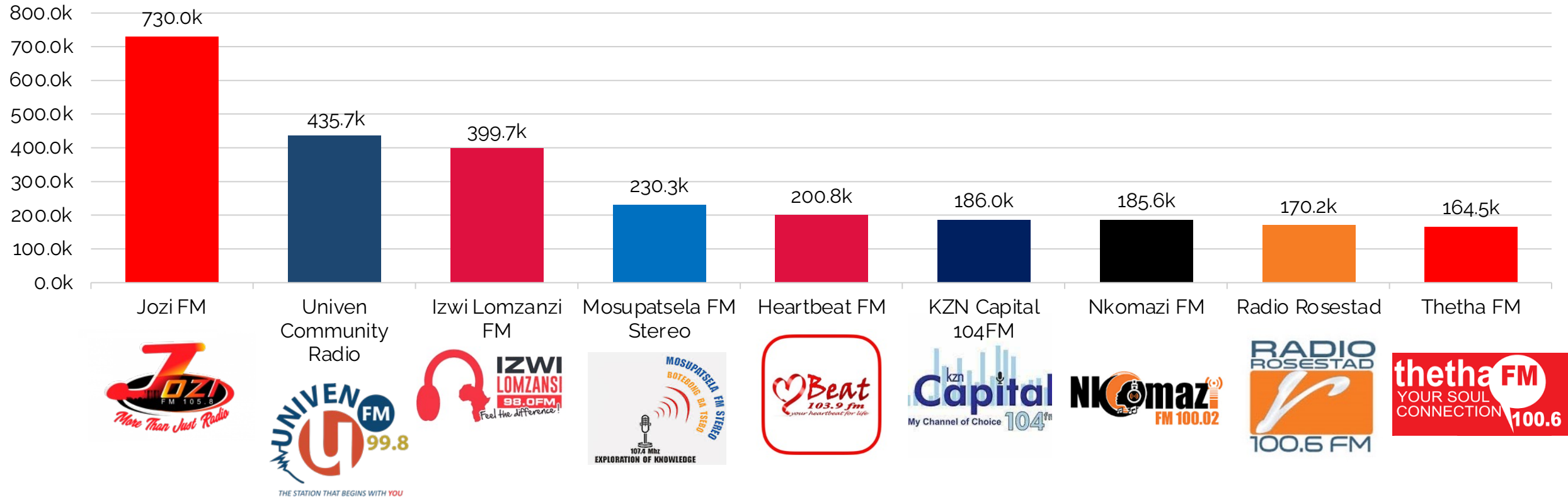
n = 42 573 115



Top Community Radio Stations Listened to

Past 4 weeks

n = 42 573 115



Radio Reach

n = 42 573 115

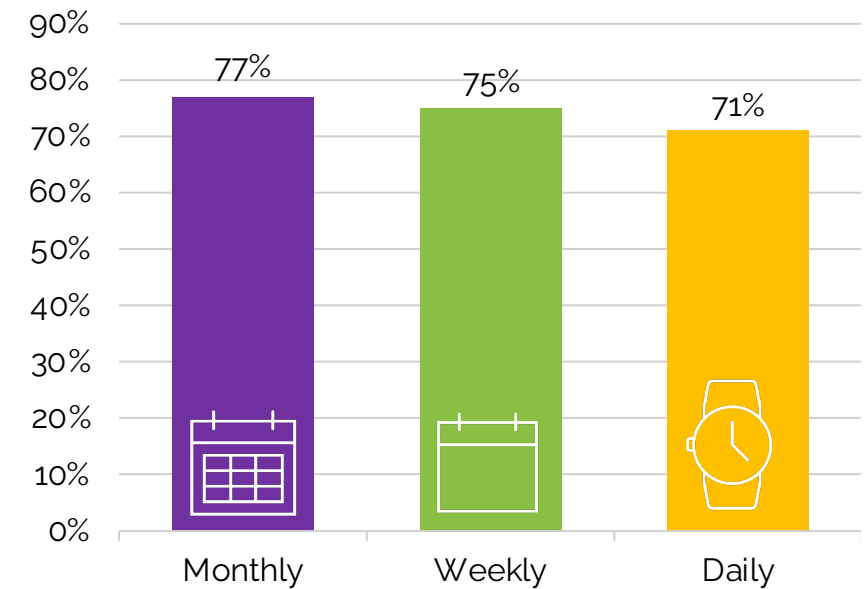


**77% Monthly Reach =
32 861 102 Listeners**

**75% Weekly Reach =
31 976 851 Listeners**

**71% Daily Reach = 30
184 921 Listeners**

Radio reach



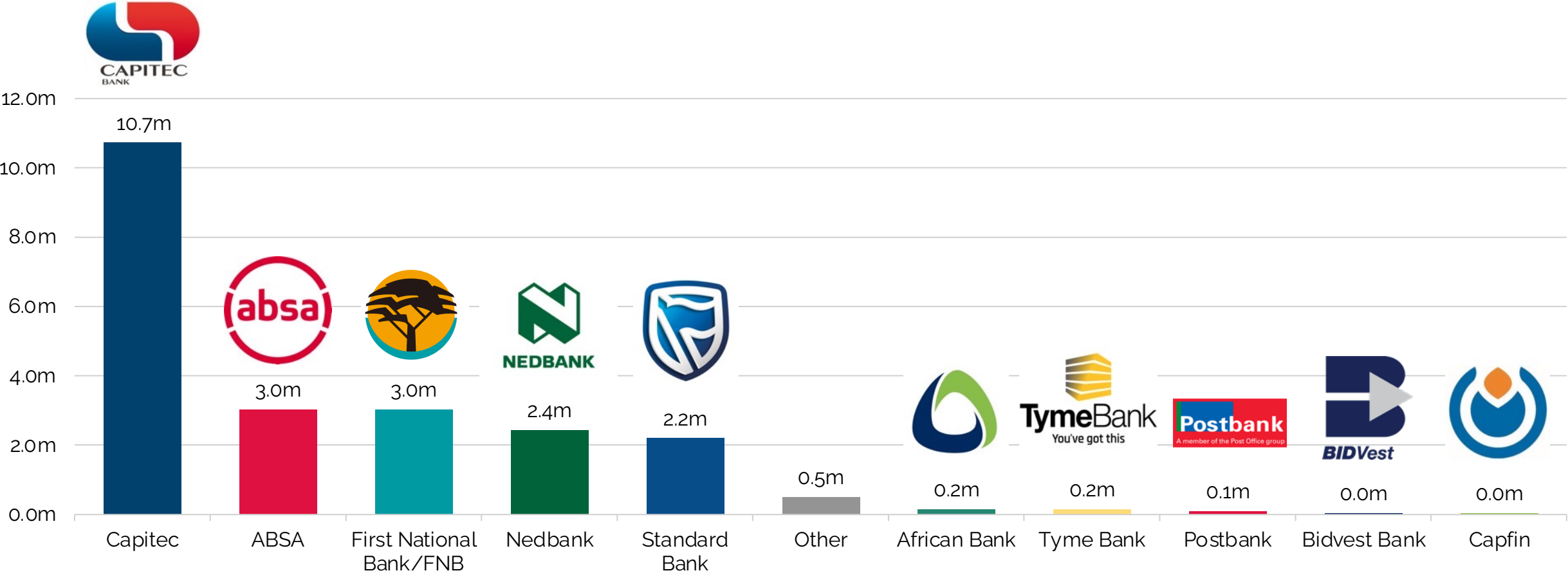
FINANCIAL SERVICES

PLUS 94
RESEARCH



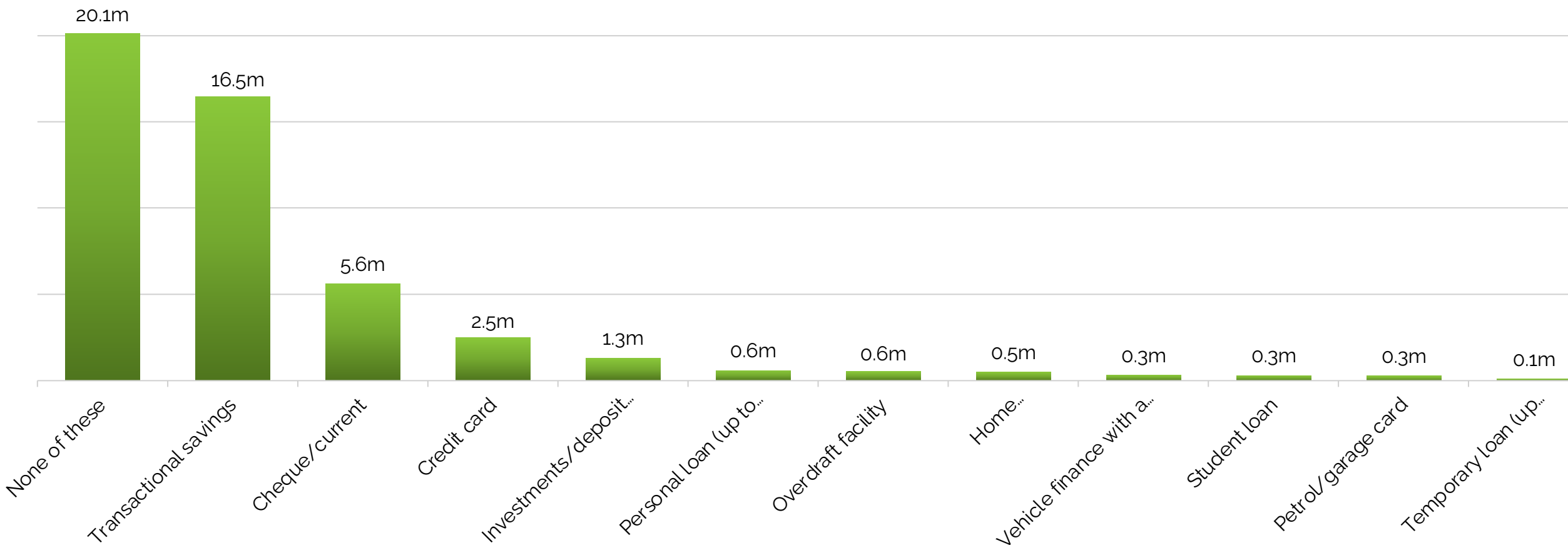
Top 10 Primary Banks Used

n = 42 573 115



Top Financial Services Used

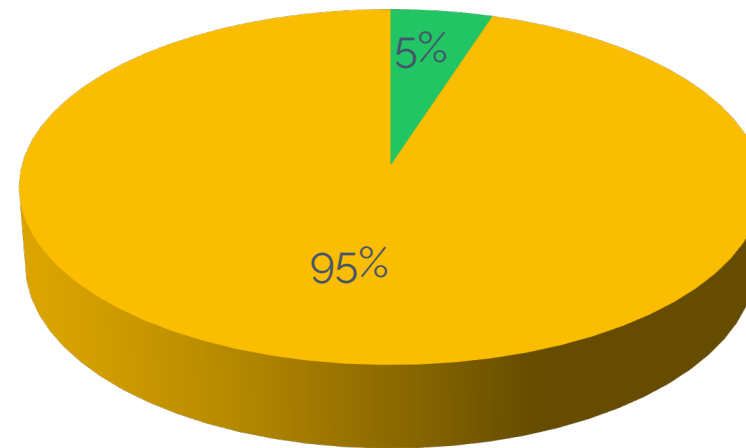
n = 42 573 115



Short-Term Insurance Usage

n = 42 573 115

Do you have a short term
insurance policy?

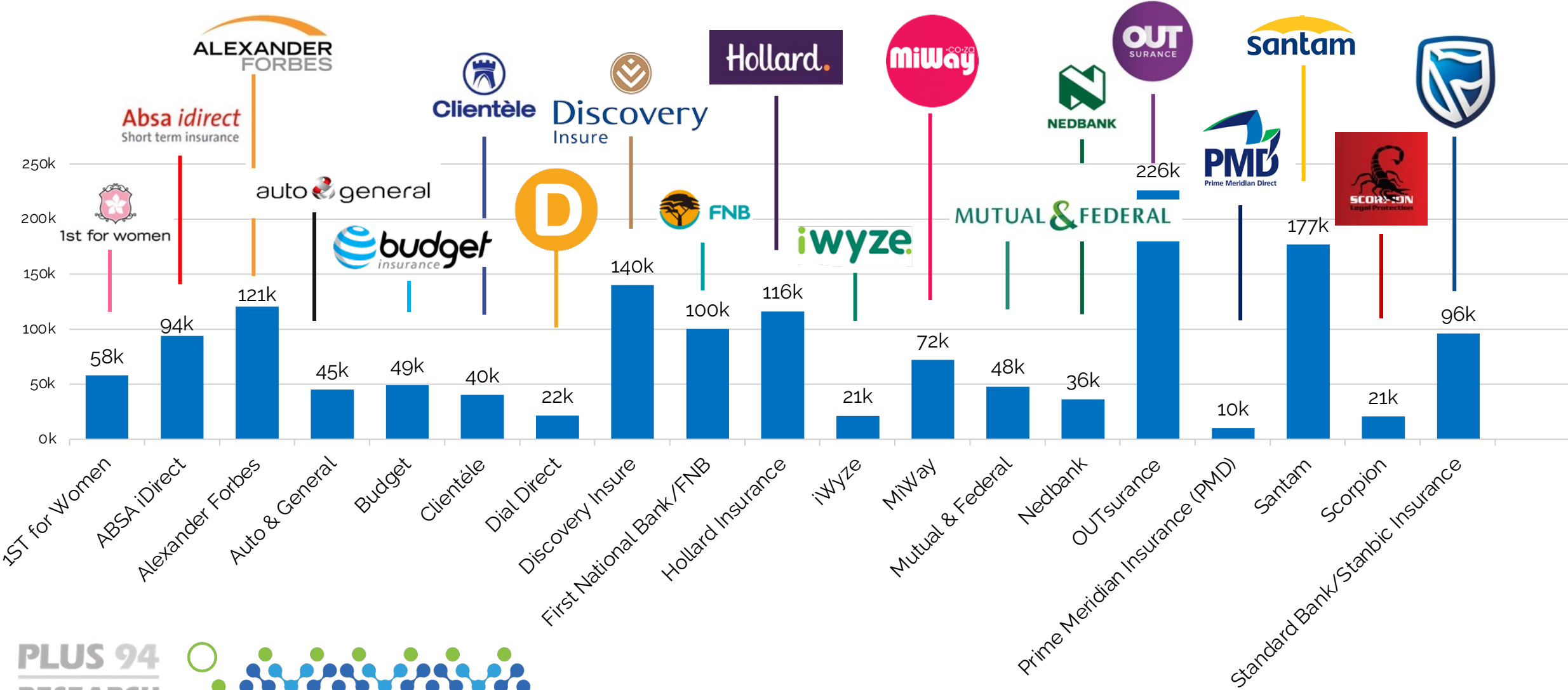


■ Yes ■ No

Short-Term Insurance Usage

n = 2 297 195

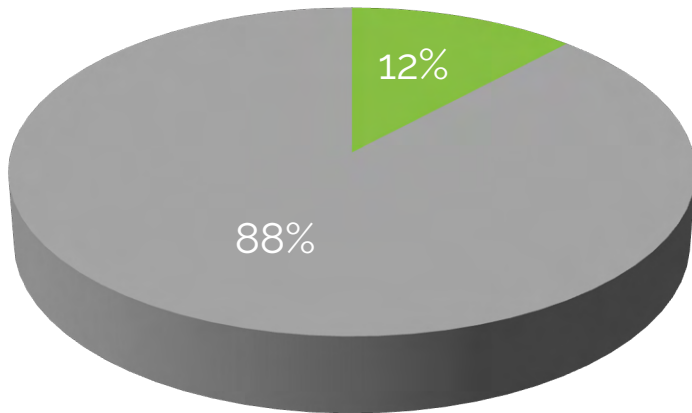
Companies short term insurance is held



Stokvel Participation

n = 5 056 026

Do you belong to a Stokvel

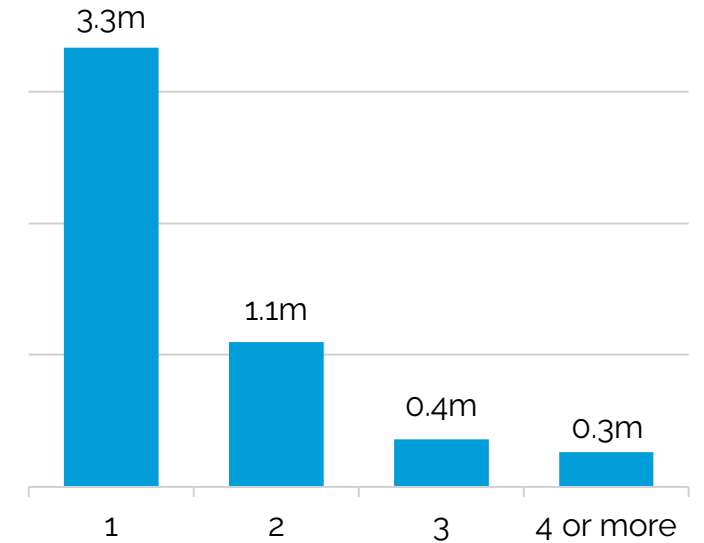


■ Yes ■ No

n = 42 573 115



How many stokvels do
you belong to?

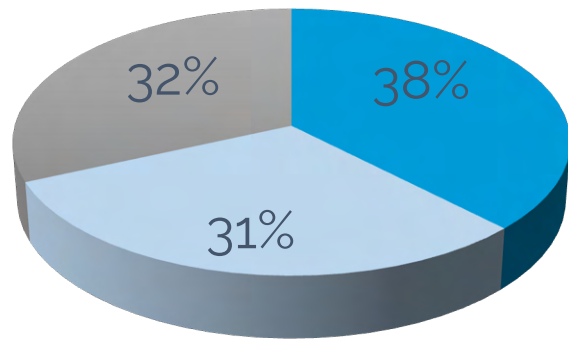


RETAIL

Household Purchase Behaviour

n = 29 158 163

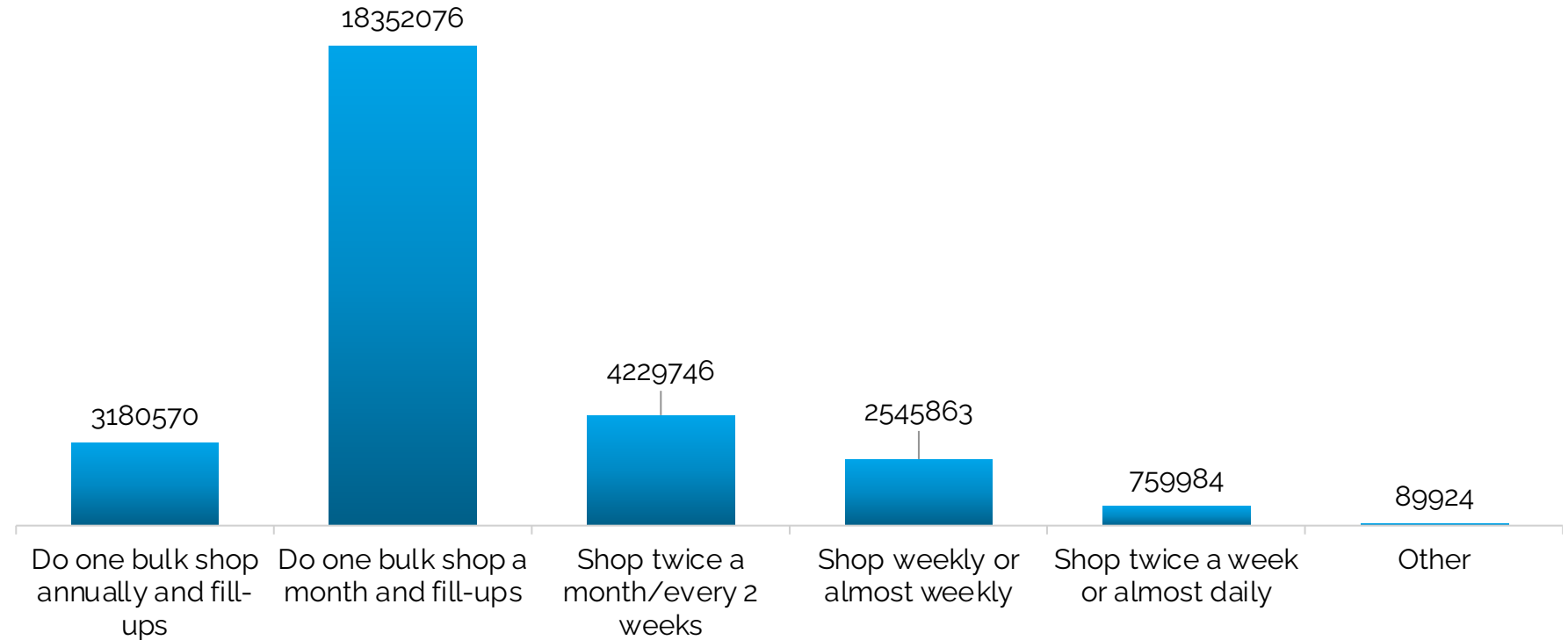
Purchase Responsibility



■ Wholly ■ Partly ■ Not

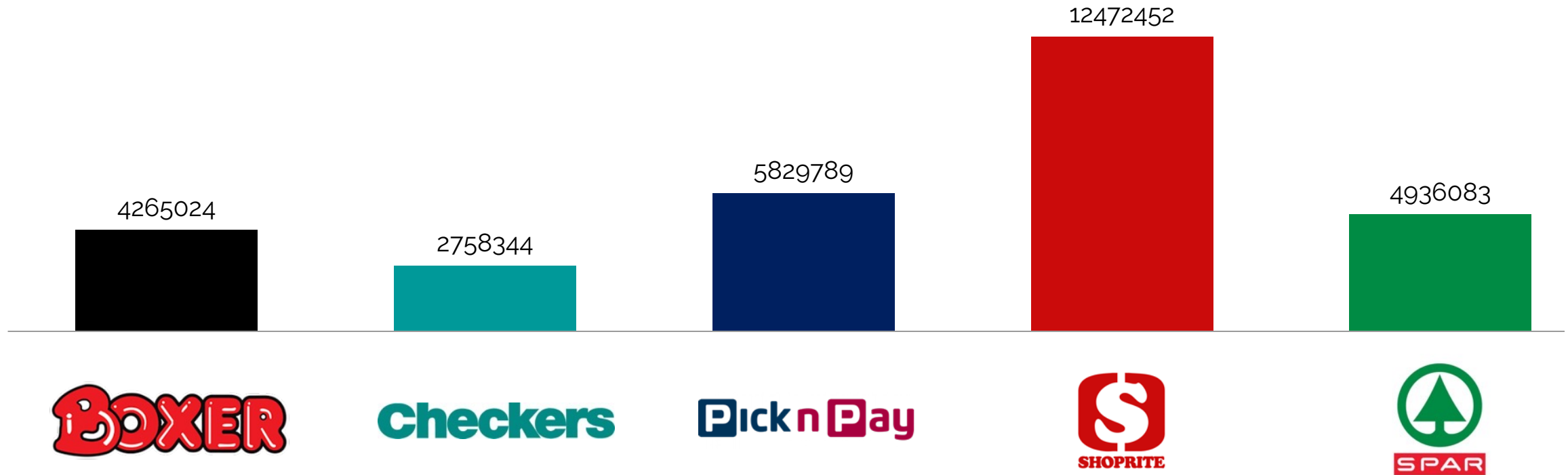
n = 42 573 115

Frequency of purchase



Top Bulk Food Retailers

n = 21 532 645



Top Liquor Stores

Past 3 months

n = 28 854 465



Note: There may have been confusion surrounding 'Bottleshop' which is an online outlet



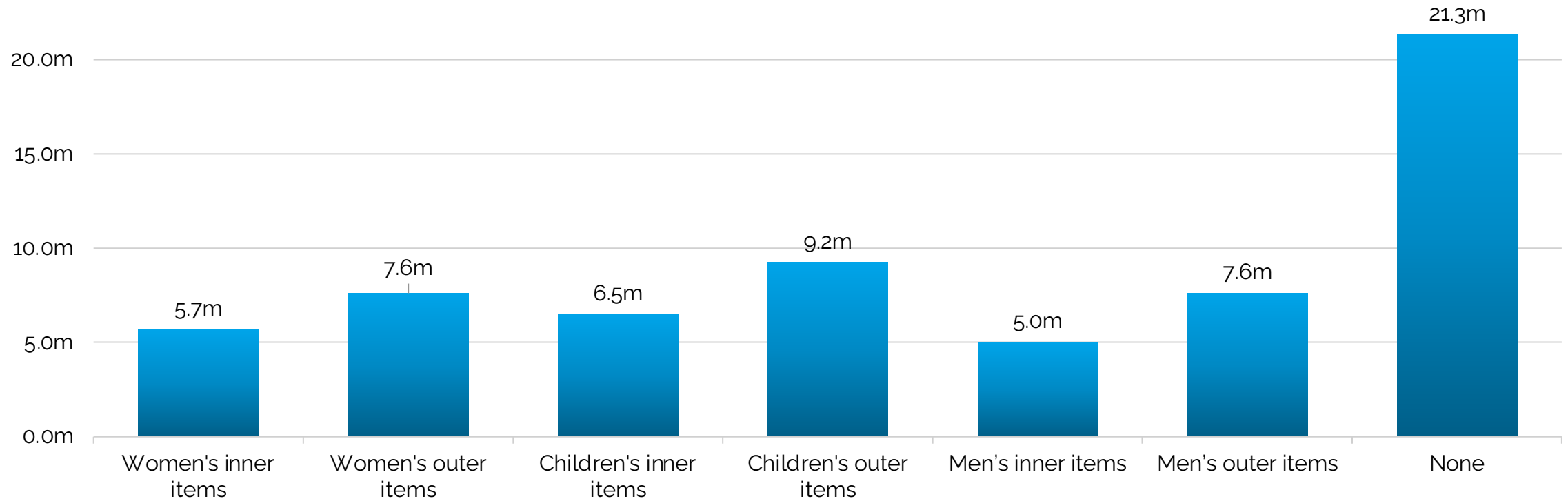
CLOTHING AND SHOES

Clothing Purchases

Past 3 months

n = 42 573 115

Bought the following clothing items?



Women's Clothing: Top Stores

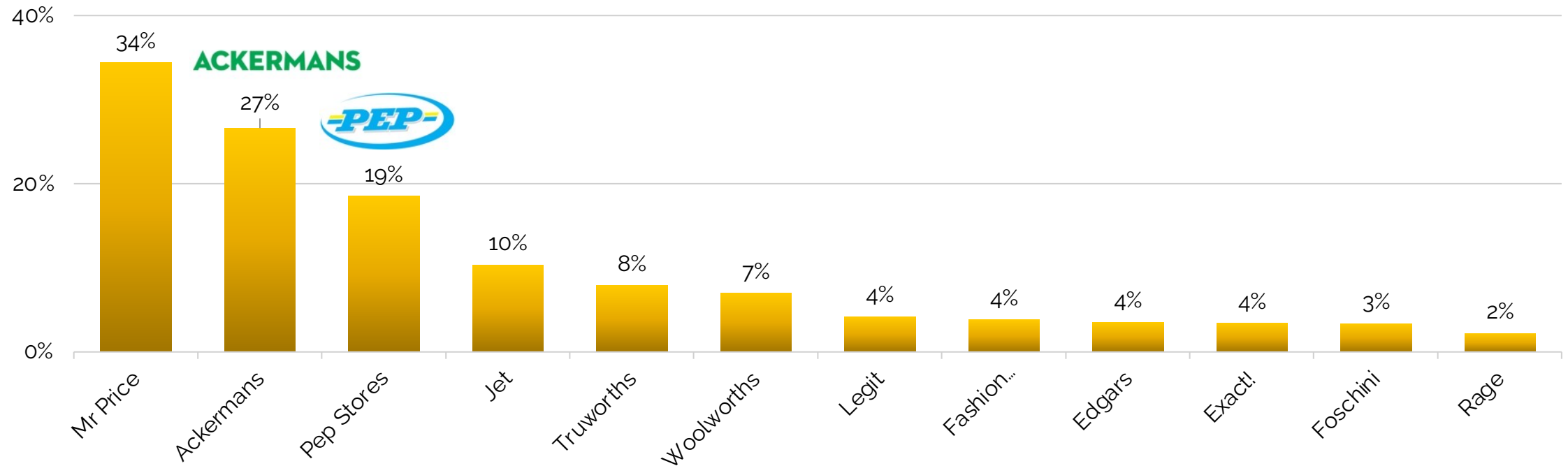
Past 3 months

n = 9 320 096



Mr Price

At which store did you buy women's clothing?



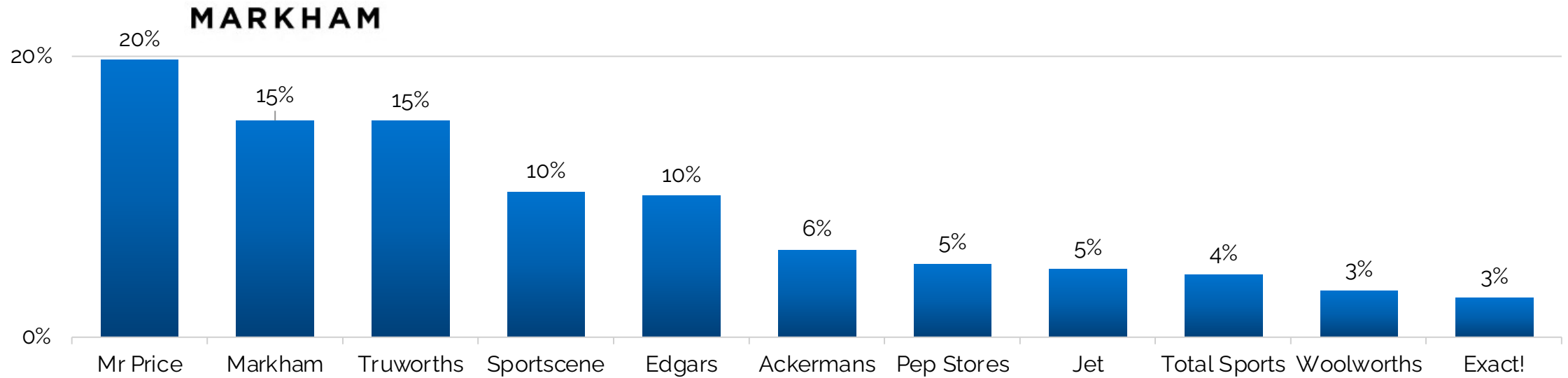
Men's Clothing: Top Stores

Past 3 months

n = 9 034 543



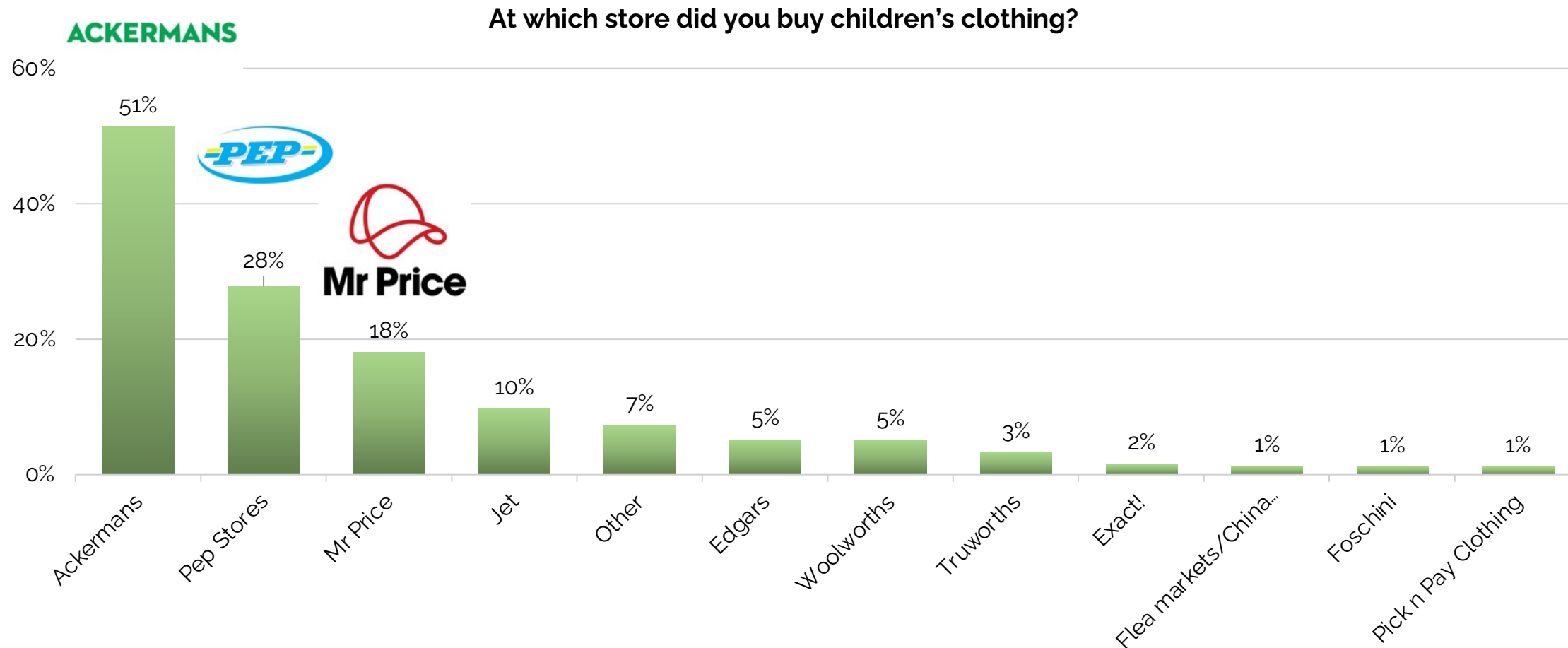
At which store did you buy men's clothing?



Children's Clothing: Top Stores

Past 3 months

n = 10 786 939

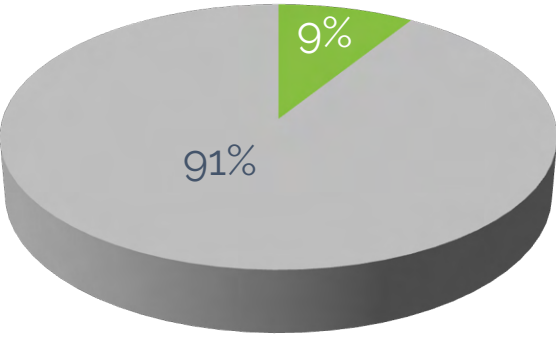


Sport/Outdoor Clothing and Shoe Purchases

Past 3 months

n = 42 573 115

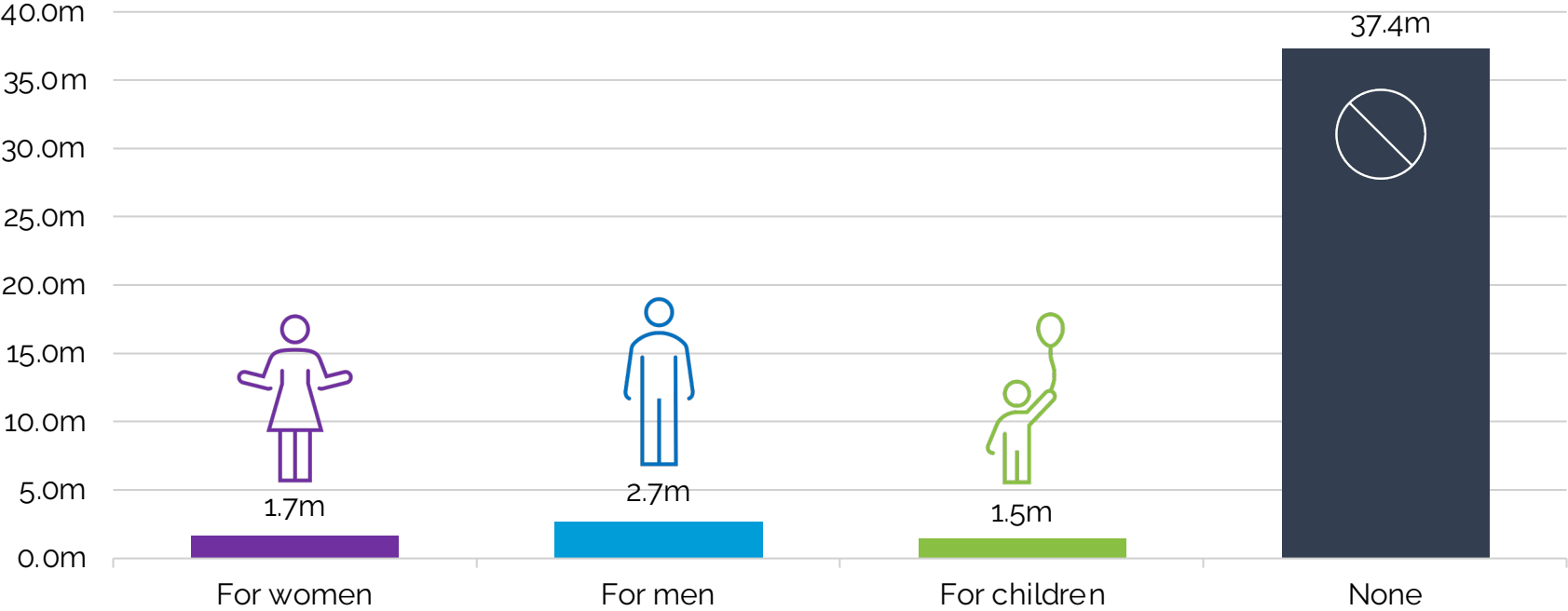
Bought Sport or Outdoor clothing?



■ Yes ■ Not

n = 42 573 115

Bought sport, exercise or outdoor shoes?



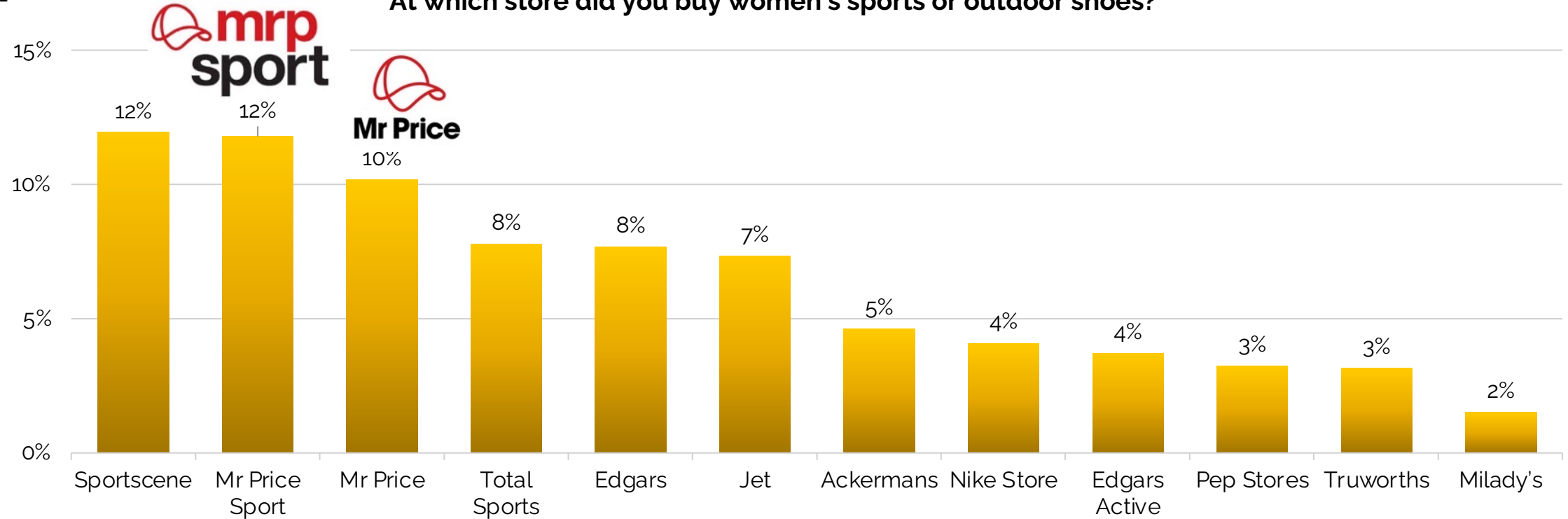
Women's Sports/Outdoor: Top Stores

Past 3 months

n = 1 688 686

sportscene

At which store did you buy women's sports or outdoor shoes?



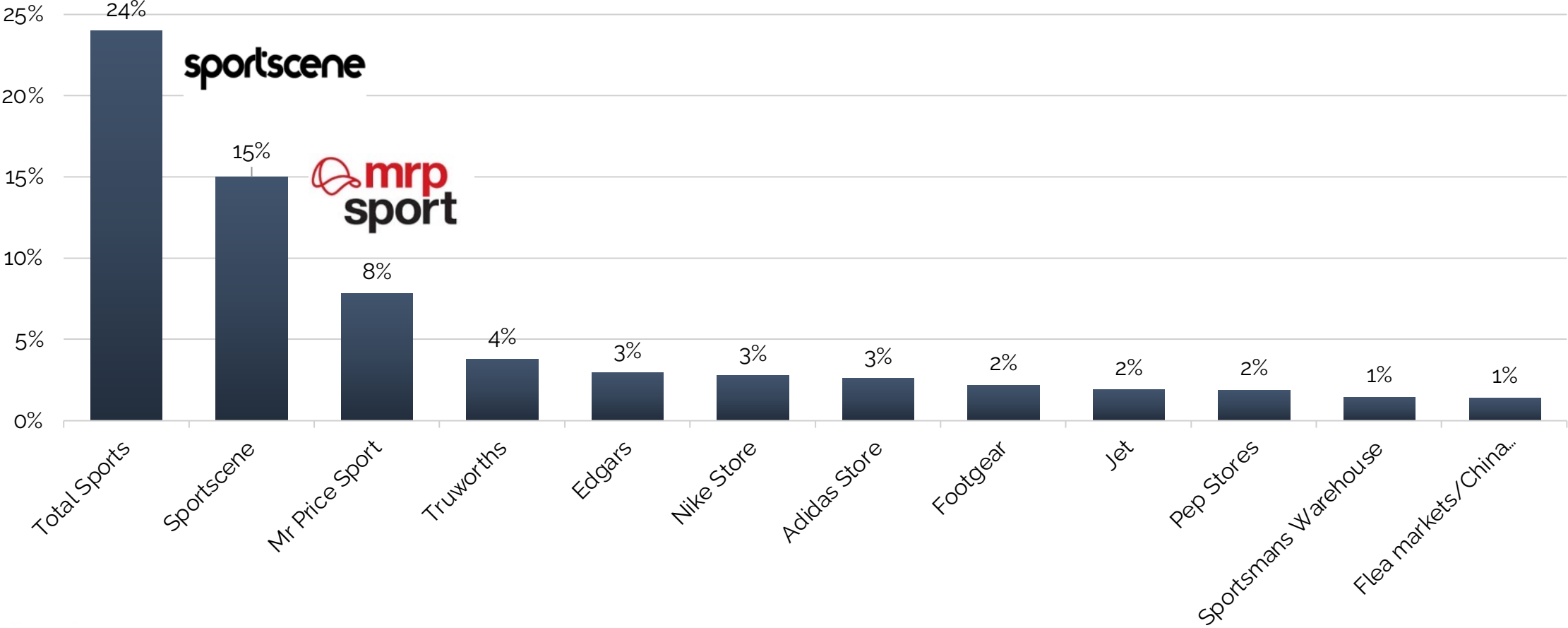
Men's Sports/Shoes: Top stores

Past 3 months

n = 2 668 326

TOTALSPORTS

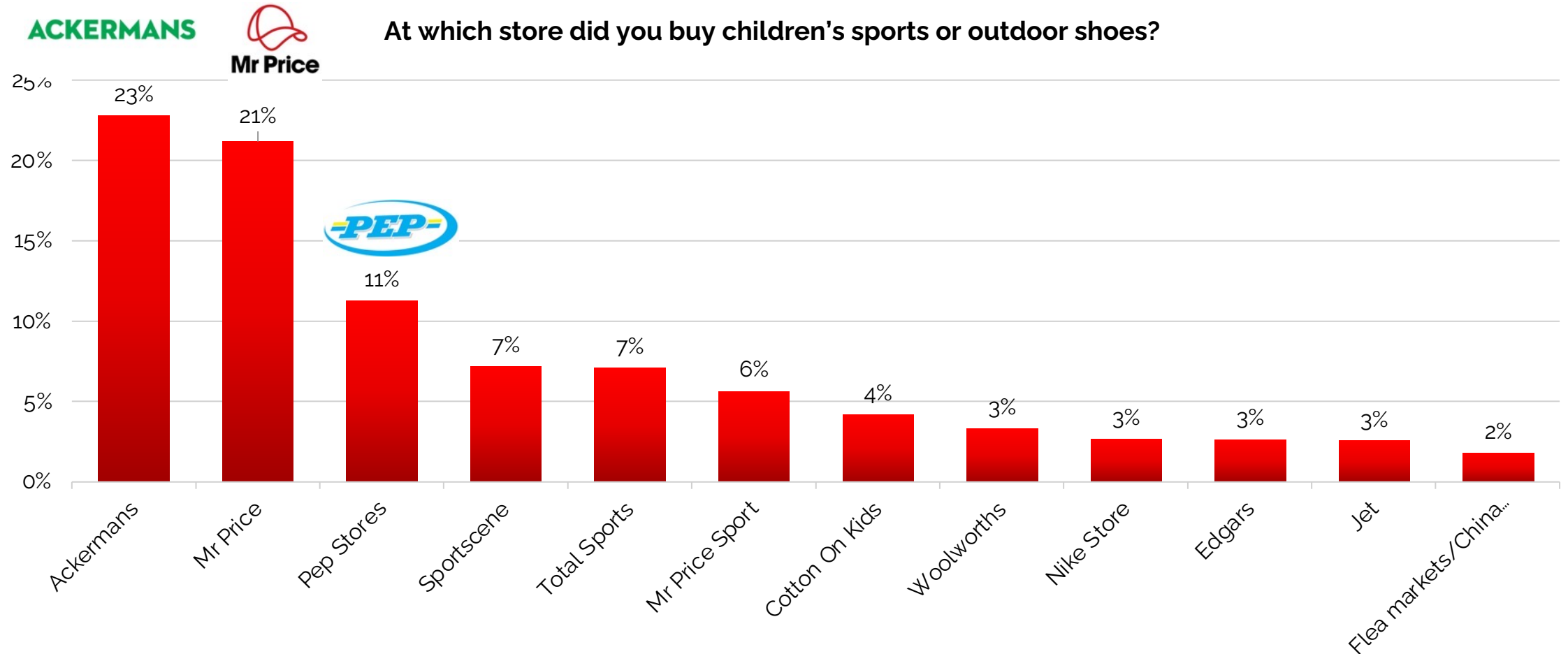
At which store did you buy men's sports or outdoor shoes?



Children's Sports/Outdoor: Top Stores

Past 3 months

n = 1 469 007



MALLS

PLUS 94
RESEARCH



Top Malls Visited

Past 3 months



n = 42 573 115

Province	Rank				
	1	2	3	4	5
Gauteng	Maponya Mall	Southgate Mall	Mamelodi Crossing	Greenacres Shopping Centre	Jabulani Mall
KwaZulu Natal	Gateway	The Pavilion	Galleria Shopping Centre	Bridge City Shopping Centre	Pinecrest Shopping Centre
Western Cape	Canal Walk	Gugulethu Square	Khayelitsha Mall	Liberty Promenade	Somerset West Mall
Mpumalanga	Tonga Mall	Highveld Mall (Witbank)	Blue Haze Mall	Riverside Mall	i'langa Mall
Eastern Cape	Hemingways	Vincent Park Centre	Mdantsane City	Walmer Park Shopping Centre	Metlife Plaza
Free State	Loch Logan Waterfront	Mimosa Mall	Middestad	Twin City	
North West	Waterfall Mall	Mega City Centre	Moorivier Mall		
Limpopo	Mall of the North	Savannah Mall	Makhado Mall		
Northern Cape					



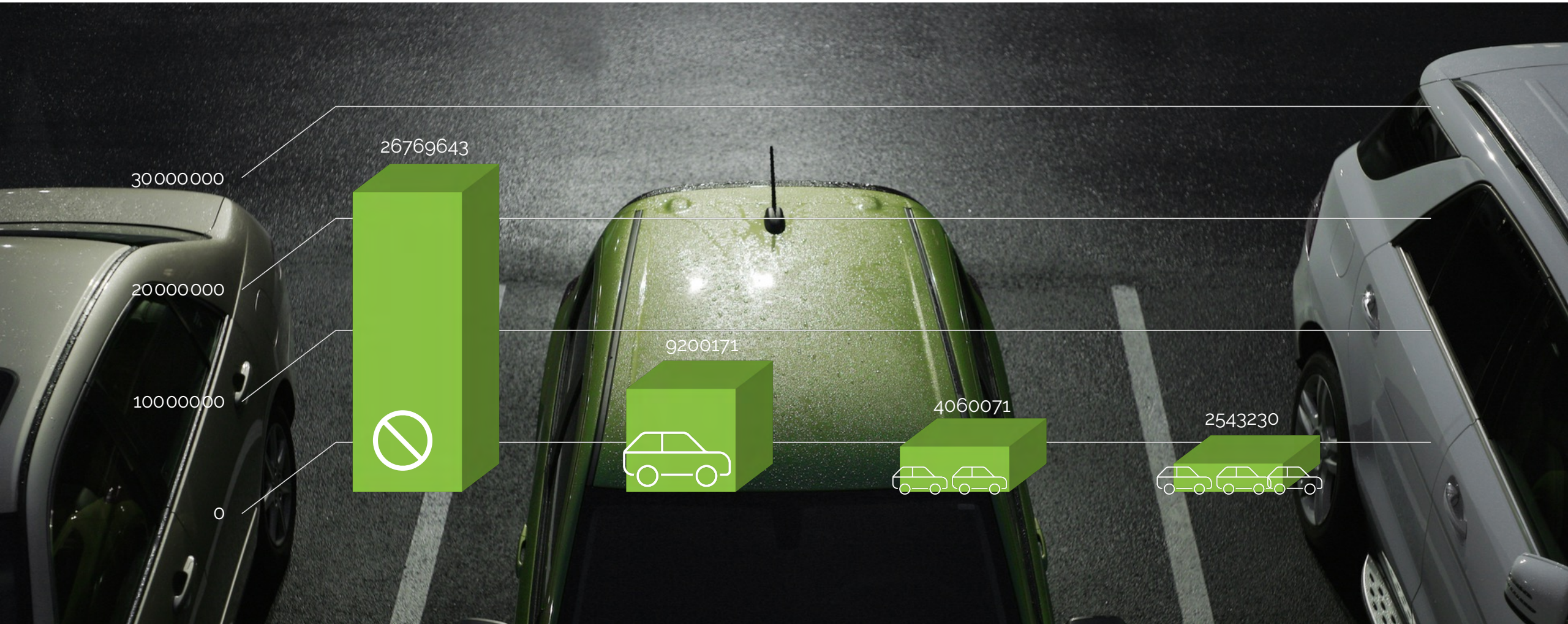
AUTOMOTIVE

PLUS 94
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Motor Vehicles Per Household

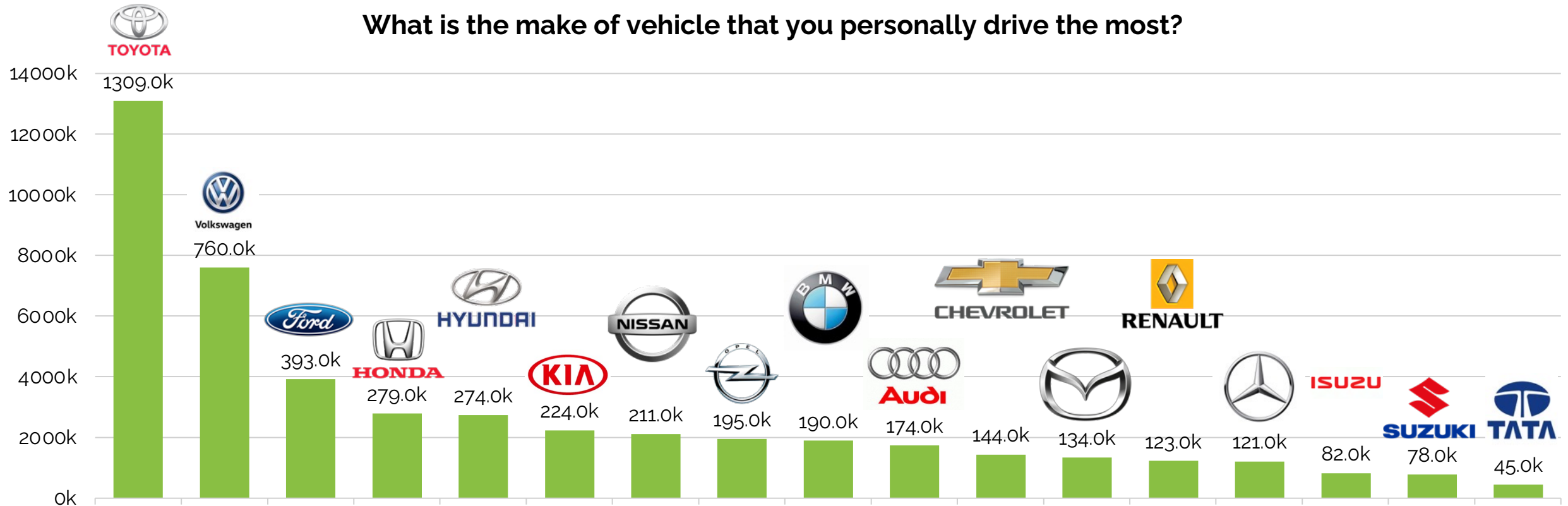
n = 42 573 115



Top Car Brands Driven

n = 5 074 640

What is the make of vehicle that you personally drive the most?



COSMETICS

PLUS 94
RESEARCH



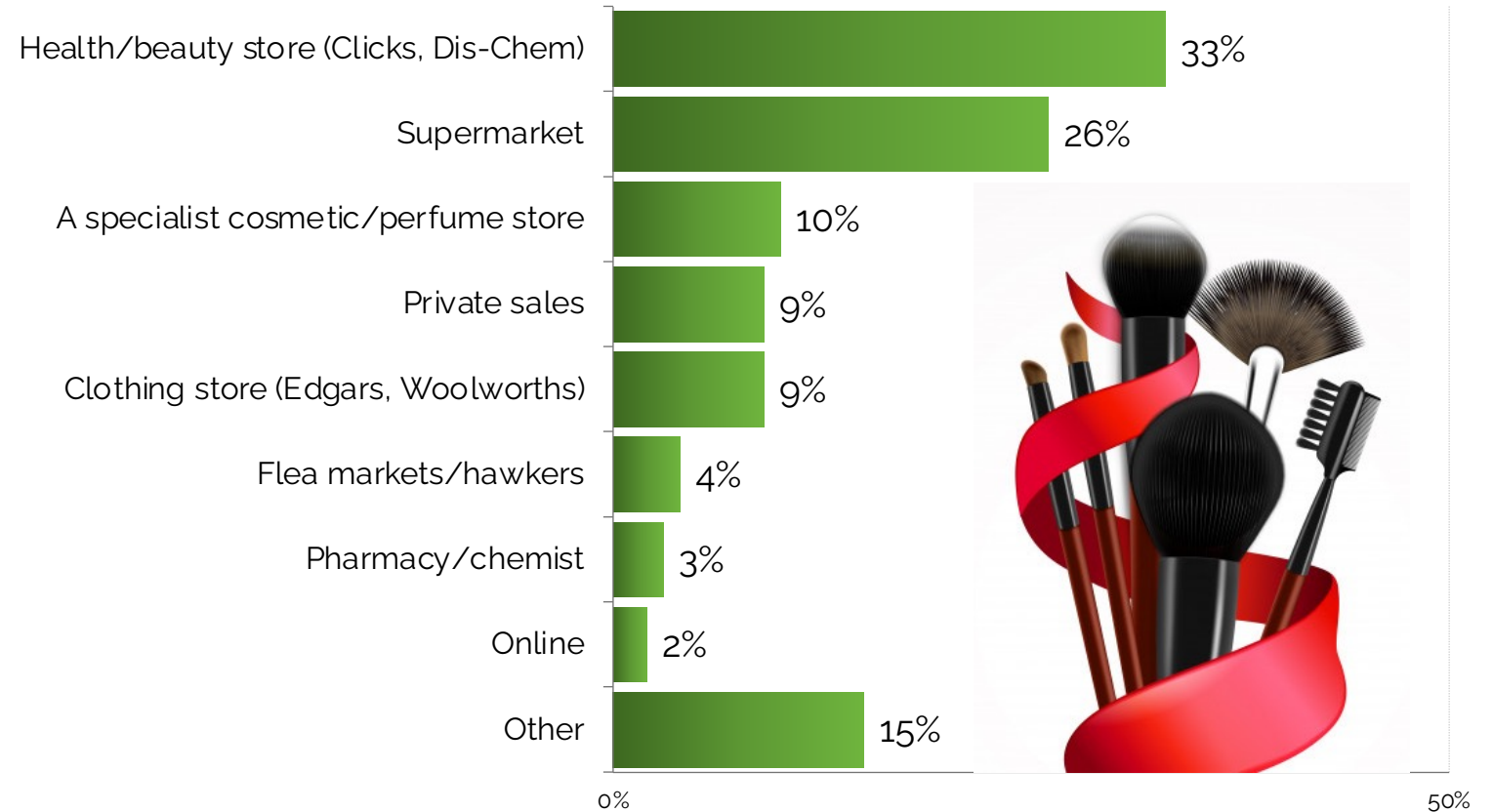
Cosmetics Purchases

n = 42 573 115

n = 21 399 894



Where do you usually buy these cosmetic products?





THANK
YOU



PLUS 94
RESEARCH